



CenturyLink™

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5454 WEST 110TH STREET
OVERLAND PARK, KS 66211

March 16, 2011

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of March 18, 2011. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

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This filing proposes to grandfather certain Solutions Residence Packages and introduces several Solutions Residence Packages and a related residential promotion. Certain Solutions Business Packages, Connection Central Bundle, MultiLine Bundle, and all Solutions II Business Packages are also being grandfathered coincident with introduction of Business Assist Advantage Plans.

If you have any questions regarding this filing, please call me.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL 11-03

DEBRA LEVY
TARIFF ANALYST II
Debra.Levy@CenturyLink.com
Voice: (913) 345-7571
Fax: (913) 345-6756

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Sixth Revised Sheet 2
 Cancelling Fifth Revised Sheet 2
 Effective: March 18, 2011

By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Eighth Revised Sheet 3
 Cancelling Seventh Revised Sheet 3
 Effective: March 18, 2011

By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Ninth Revised Sheet 8
 Cancelling Eighth Revised Sheet 8
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By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Sixteenth Revised Sheet 9
 Cancelling Fifteenth Revised Sheet 9
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By: Darlene N. Terry
 Tariff Manager

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Embarq Florida, Inc. d/b/a CenturyLink

Twenty-First Revised Sheet 12
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By: Darlene N. Terry
 Tariff Manager

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Darlene N. Terry
Tariff Manager

Original Sheet 131
Effective: March 18, 2011

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Simple Choice Unlimited \$10 For 12 Promotion

During the period March 18, 2011 through December 31, 2011, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied.

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

By: Darlene N. Terry
Tariff Manager

Eleventh Revised Contents Sheet 1
Cancelling Tenth Revised Contents Sheet 1
Effective: March 18, 2011

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			(O)
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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Eighth Revised Sheet 3
Cancelling Seventh Revised Sheet 3
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3.	Rates and Charges		(T)
a.	Solutions Packages		(M)
	1) <u>Pure Bundle</u>	<u>Monthly Rate</u>	
	Local Exchange Service	\$20.00	
	Outbound Call Block Feature		
	Non-Published Number Service		
	Billed Number Screening (optional)		(M)
	2) Simple Choice Bundle ⁽¹⁾	29.95 ⁽²⁾	(N)
	Local Exchange Service		
	Choice of Available Custom Calling		
	or ExpressTouch Features		(N)

(1) The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan. (N)

(2) Simple Choice Bundle is available for \$26.00 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance. (N)

(M) Material now appearing on this sheet previously appeared on Ninth Revised Sheet 7.1.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Seventh Revised Sheet 4
Cancelling Sixth Revised Sheet 4
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
3. <u>Simple Choice Unlimited Bundle</u> ⁽¹⁾ Local Exchange Service Choice of available Custom Calling or Express Touch Features Unlimited expanded local calling and unlimited Measured/message ECS/EAS	\$29.95 ⁽²⁾

⁽¹⁾ The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Unlimited Long Distance plan.

⁽²⁾ Simple Choice Unlimited Bundle is available at the following rates when customers also subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited Long Distance plan:

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is \$26.00.
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$24.95.
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$21.00.

(T)

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Third Revised Sheet 4.1
Cancels Second Revised Sheet 4.1
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (Cont'd)

(T)

a. Solutions Packages (Cont'd)

(N)

	<u>Monthly Rate</u>
4. <u>Economy Pack Bundle</u> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) - Optional Call Waiting ID - Optional Enhanced Call Waiting - Optional	\$24.95 ⁽¹⁾
5. <u>Economy Pack Plus Bundle</u> ⁽²⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) - Optional Call Waiting ID - Optional Enhanced Call Waiting - Optional	25.00

⁽¹⁾ The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

⁽²⁾ Customers must also subscribe to the Company's 768 Kbps High Speed Internet.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a /CenturyLink

BY: Darlene N. Terry ↓
Manager

SECTION A27
Eighteenth Revised Sheet 7
Cancels Seventeenth Revised Sheet 7
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved For Future Use

(T)

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(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Tenth Revised Sheet 7.1
Cancels Ninth Revised Sheet 7.1
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved For Future Use

(T)

(O)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Fourth Revised Sheet 9
Cancelling Third Revised Sheet 9
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS (Cont'd)

Reserved For Future Use

(N)

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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Third Revised Sheet 9.1
Cancelling Second Revised Sheet 9.1
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

Reserved For Future Use

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(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Fourteenth Revised Sheet 10
Cancelling Thirteenth Revised Sheet 10
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate #</u>	
1) <u>Pure Bundle</u>	\$30.00	(T) (M) (O)
Flat Rate Business 1-Party Local Exchange Service		
Outbound Call Block Feature		
Non-Published Number Service		
Billed Number Screening (optional)		(M)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Ninth Revised Sheet 11.01.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Twelfth Revised Sheet 11
Cancelling Eleventh Revised Sheet 11
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS

(O)(N)

1. General

- a. **Business Assist Advantage Plans are optional business service enrollment plans that permit customers to receive flat rated Local Exchange Service plus features and services for a flat monthly rate, for each Business Assist Advantage Plan business line provided.**

2. Regulations

- a. **Business Assist Advantage Plan customers may terminate their enrollment in the plan at any time upon notice to the Company.**
- b. **Unless terminated by the Business Assist Advantage Plan customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.**
- c. **The plan is not available with Business ISDN-BRI Service lines, Payphone Line Service, to customers who are or become toll restricted. Rotary Line Service, as defined in Section 13, is not available in conjunction with the Plan unless Rotary Line Service is included in a specific Business Assist Advantage Plan Package. The Plan cannot terminate to a PBX or any other line trunking device, unless indicated for a specific Business Assist Advantage Plan Package.**
- d. **A customer may subscribe to a maximum of ten (10) Business Assist Advantage Plan business lines for each customer location, except as specified following. There is no per location limit on the number of business lines that can be enrolled with Business Assist Basic Plan or Business Assist Basic Plan Plus.**
- e. **Service Connection Charges, as described in Section 4 of this tariff, apply for new and additional Business Assist Advantage Plan lines, and moves of existing lines.**
- f. **Service Charges do not apply when Business Assist Advantage Plan replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from a Business Assist Advantage Plan option back to Local Exchange Service.**
- g. **Business Assist Advantage Plan customers are not eligible for promotional offerings associated with the Custom Calling Services and/or ExpressTouch features included in the plan, unless specifically provided for in a promotional offering.**
- h. **Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.**

(O)(N)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Tenth Revised Sheet 11.01(Z)
Cancelling Ninth Revised Sheet 11.01(Z)
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

(O)(N)

2. Regulations (Cont'd)

- i. Prices of the individual services included in the Business Assist Advantage Plan may be higher or lower than the packaged offering. Business Assist Advantage Plan is available for as long as the customer retains all of the required services. If a Customer discontinues any of the services that are required to be eligible for the Plan, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.

3. Term Discount Plan (TDP)

a. General

- 1. A Term Discount Plan (TDP) provides Business Assist Advantage Plan customers with discounted rates when the customer(s) subscribe to a one, two or three-year TDP.
- 2. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

b. Termination Liability Charges

If a customer who subscribes to a Business Assist Advantage Plan discontinues service prior to the end of the commitment period, there will be no termination liability charges applicable for the regulated portion(s) of the Business Assist Advantage Plan.

c. Discounts

The following discount applies for each occurrence of the monthly recurring charges applicable for the service to which the customer is subscribed. Usage charges are not discounted. The discount applies for the initial and each additional bundle at the same location.

<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
10%	15%	20%

Upon expiration of the customer's TDP, the discount will expire and the customer will be charged at the prevailing monthly rates unless the customer renews or signs up for a new TDP.

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(O) Material previously found on this sheet now appears in Section A127.

(M) Material previously found on this sheet now appears on Fourteenth Revised Sheet 10

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11.02
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

(N)

4. RATES AND CHARGES

a. Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk
Rotary Line Service (optional)
Choice of available Custom Calling and/or ExpressTouch Features

Monthly Rates		
	"A" Exchanges	"B" Exchanges
Initial bundle, per location ⁽¹⁾	\$44.95	\$39.95
2 nd through 10 th bundle (per bundle), per location	39.95	29.95

b. Unlimited Business Assist Advantage Plan ⁽²⁾

Flat Rate Individual Business Line or Key Trunk
Rotary Line Service (optional)
Choice of available Custom Calling and/or ExpressTouch Features
Unlimited expanded local calling and unlimited measured message EAS/ECS

Monthly Rates		
	"A" Exchanges	"B" Exchanges
Initial bundle, per location ⁽¹⁾	47.95	\$34.95
2 nd through 10 th bundle (per bundle), per location	34.95	29.95

⁽¹⁾ When customers also subscribe to the Company's non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11.03
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

(N)

4. RATES AND CHARGES (Cont'd)

c. "A" and "B" Exchange Classifications

1. "A" Exchanges

Alford	Eustis	Malone	Shalimar
Apopka	Forest	Marianna	Silver Springs Shores
Astor	Fort Walton Beach	Montverde	Sneads
Baker	Freeport	Mount Dora	Tavares
Belleview	Glendale	Ocala	Trillacoochee
Beverly Hills	Grand Ridge	Ocklawaha	Umatilla
Bonifay	Greenwood	Orange City	Valparaiso
Bushnell	Groveland	Ponce de Leon	Weirsdale
Clermont	Homosassa Springs	Reedy Creek	West Kissimmee
Cottondale	Howey-in-the-Hills	Reynolds Hill	Westville
Crestview	Inverness	Saint Cloud	Wildwood
Crystal River	Kenansville	Salt Springs	Williston
Dade City	Kissimmee	San Antonio	Windermere
De Funiak Springs	Lady Lake	Santa Rosa Beach	Winter Garden
Destin	Leesburg	Seagrove Beach	Winter Park

2. "B" Exchanges

Arcadia	Fort Meade	Madison	Port Charlotte
Avon Park	Fort Myers	Marco Island	Punta Gorda
Boca Grande	Fort Myers Beach	Monticello	Saint Marks
Bonita Springs	Greenville	Moore Haven	Sanibel-Captiva Islands
Bowling Green	Immokalee	Naples	Sebring
Cape Coral	Kingsley Lake	North Cape Coral	Sopchoppy
Cape Haze	La Belle	North Fort Myers	Spring Lake
Cherry Lake	Lake Placid	North Naples	Starke
Clewiston	Lawtey	Okeechobee	Tallahassee
Crawfordsville	Lee	Panacea	Wauchula
Everglades	Lehigh Acres	Pine Island	Zolfo Springs

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Sixth Revised Sheet 11.1
Cancelling Fifth Revised Sheet 11.1
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

(T)

1. General

- a. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

- 1) Primary Rate Access Line
- 2) Primary Rate Interface (Two-Way)
- 3) Primary Rate Channels (24 Channels)
- 4) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
- 5) Unlimited Extended Area Service (EAS) and Unlimited Extended Calling Scope (ECS) calls.
- 6) ISDN-PRI II Standard Features
- 7) Incoming Call Identification (Caller ID Name and Number)

2. Regulations

- a. Unless specified otherwise in this section, the regulations for ISDN-PRI II Service, including Service Connection Charges, set forth in Section A29, apply in addition to the regulations herein.
- b. Unless specified otherwise in this section, the regulations for DID Service, including Non-recurring and Installation Charges, set forth in Section A16, apply in addition to the regulations herein.
- c. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service.
- d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Third Revised Sheet 11.2
Cancelling Second Revised Sheet 11.2
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

D. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

(T)

2. Regulations (Continued)

- e. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section A16 of this tariff. Non-recurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.
- f. The Optional Features available for ISDN-PRI II Service are available with PRI Bundle at the rates specified in Section A29.
- g. Customers may not use Unlimited EAS/ECS for continuous connection to the Internet or full-time data connections.
- h. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section A-29 apply for PRI Bundle.
- i. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- j. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates and Charges

1) <u>Term Commitment</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2 years	\$ 632.15	\$ 0.00
3 years	592.15	0.00
5 years	542.15	0.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Sixth Revised Sheet 12
Cancelling Fifth Revised Sheet 12
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

E. HOSTED MULTILINE BUNDLE

(T)(M)(O)

1. GENERAL

- a. Hosted MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided. Each Hosted MultiLine Bundle includes one Centrex Service II access line. Customers must subscribe to a minimum of two and a maximum of nine Hosted MultiLine Bundles per location, which must be billed under a single invoice. Each Hosted MultiLine Bundle includes:

- 1) Centrex Service II access line
- 2) Centrex Service II Standard Features (see Section 11)
- 3) Caller ID with Name (includes Anonymous Call Rejection)
- 4) Call Waiting ID
- 5) Return Call
- 6) Multiple Appearance Directory Number (MADN)

2. REGULATIONS

- a. The Plan is provided subject to the availability of facilities and central office equipment as determined by the Company.
- b. The Plan is not available for lines that terminate into Key or PBX systems. Customers must purchase the Company's non-regulated Meridian M6320 digital set (CPE) for each Hosted MultiLine Bundle.
- c. Directory Listings are furnished in accordance with the rates and regulations specified in Section 6 of this tariff.
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- e. Service Charges do not apply when:
 - 1) A Hosted MultiLine Bundle replaces existing Local Exchange Service;
 - 2) Customers request a change from a Hosted MultiLine Bundle back to regulated Local Exchange Service; or
 - 3) New and additional Hosted MultiLine Bundle lines are added.

(O)

(M)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 22.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Fifth Revised Sheet 13
Cancelling Fourth Revised Sheet 13
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

E. HOSTED MULTILINE BUNDLE

(M) (O) (T)

2. REGULATIONS (Continued)

- f. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- g. Directory Assistance charges, as specified in Section 3 of this tariff, apply to Hosted MultiLine Bundle.
- h. Call Forward features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Only one call forwarding arrangement, consisting of a single calling path, may be provided per Hosted MultiLine Bundle for which the customer subscribes to a Call Forward feature.
- i. Suspension of Service (Vacation Service), as specified in Section 2 of this tariff, is not allowed for Hosted MultiLine Bundle.
- j. The assignment of telephone numbers and the sequence of the numbers assigned to a Hosted MultiLine Bundle are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Hosted MultiLine Bundle customer group, then additional recurring and non-recurring charges may apply as determined under an ICB arrangement.
- k. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.
- l. The rates and charges applicable to Extended Area Service (EAS), Extended Calling Scope (ECS) and TOLL-PAC as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Hosted MultiLine Bundle. Optional Extended Local Calling (OELC) and OEAS are not available to Hosted MultiLine Bundle.

(M)

(O)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 23.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Third Revised Sheet 14
Cancelling Second Revised Sheet 14
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

E. HOSTED MULTILINE BUNDLE

(M) (O) (T)

3. TERM DISCOUNT PLAN (TDP)

- a. Hosted MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one or three years. At the end of the TDP commitment period the customer may renew the TDP for another one or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any or all of the access lines associated with Hosted MultiLine Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP.
- d. Customers must retain a minimum of two Hosted MultiLine Bundles. If disconnection of any access line associated Hosted MultiLine Bundle(s) prior to the end of the TDP results in only one remaining Hosted MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with Hosted MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP for each Hosted MultiLine Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.

(M)

(O)

O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 24.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Third Revised Sheet 15
Cancelling Second Revised Sheet 15
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

E. HOSTED MULTILINE BUNDLE (Cont'd)

(M) (O) (T)

4. RATES AND CHARGES

a. Monthly Recurring Charges

	<u>Monthly Rate</u> ⁽¹⁾
One Year Commitment Period, per bundle	\$33.00 ⁽²⁾
- with unlimited expanded local calling option & measured/message ECS/EAS	33.00 ⁽³⁾
Three Year Commitment Period, per bundle	31.00 ⁽²⁾
- with unlimited expanded local calling option & measured/message ECS/EAS	31.00 ⁽³⁾

⁽¹⁾ Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill.

⁽²⁾ Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(M) (O)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 25.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 16
Cancelling First Revised Sheet 16
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE

(T)

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Fourth Revised Sheet 17
Cancelling Third Revised Sheet 17
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE (Cont'd)

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 18
Cancelling First Revised Sheet 18
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE (Cont'd)

(T)

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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Third Revised Sheet 19
Cancelling Second Revised Sheet 19
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. **RESERVED FOR FUTURE USE (Cont'd)**

(T)

(O)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 20
Cancelling First Revised Sheet 20
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. **RESERVED FOR FUTURE USE** (Cont'd)

(T)

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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Fifth Revised Sheet 21
Cancelling Fourth Revised Sheet 21
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

F. **RESERVED FOR FUTURE USE** (Cont'd)

(T)

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(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

SECTION A27
First Revised Sheet 22
Cancels Original Sheet 22
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE**

(T) (M)

(M)

(M) Material previously found on this sheet now appears on Fifth Revised Sheet 13.

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 23
Cancels Original Sheet 23
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE (Cont'd)**

(T) (M)

(M)

(M) Material previously found on this sheet now appears on Fifth Revised Sheet 13.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 24
Cancels Original Sheet 24
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE (Cont'd)**

(T) (M)

(M)

(M) Material previously found on this sheet now appears on Third Revised Sheet 14.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 25
Cancels Original Sheet 25
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE (Cont'd)**

(T) (M)

(M)

(M) Material previously found on this sheet now appears on Third Revised Sheet 15.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 26
Cancels First Revised Sheet 26
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 27
Cancels Original Sheet 27
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 28
Cancels Original Sheet 28
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Third Revised Sheet 29
Cancels Second Revised Sheet 29
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 30
Cancels First Revised Sheet 30
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
Second Revised Sheet 31
Cancels First Revised Sheet 31
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 31.1
Cancels Original Sheet 31.1
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A27
First Revised Sheet 32
Cancels Original Sheet 32
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)**

(O)(T)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

By: Darlene N. Terry
Tariff Manager

Original Contents Sheet 1
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

(N)

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(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127
 Eleventh Revised Sheet 1
 Cancelling Tenth Revised Sheet 1
 Effective: March 18, 2011

BY: Darlene N. Terry
 Tariff Manager

OBSOLETE SERVICE OFFERINGS
 SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional residence service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>	
1) <u>Sure Solution I</u> Obsolete December 3, 1999 ⁽²⁾ Local Exchange Service Advantage Custom Calling Package 60 minutes of Local Toll	\$40.00	(C)
2) <u>Custom Solution I</u> Obsolete December 3, 1999 ⁽²⁾ Local Exchange Service Advantage Custom Calling Package	35.00	(C)
3) <u>Ideal Solution</u> ⁽¹⁾ Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Essentials Custom Calling Package 60 minutes of Local Toll	40.00	(C)
4) <u>Sure Solution II</u> ⁽¹⁾ Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Essentials Custom Calling Package	38.00	(C)
5) <u>Choice Solution</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	33.50	(C)
6) <u>Standard Solution I</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	29.00	(C)

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.** (N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

Third Revised Sheet 1.3

BY: Darlene N. Terry
Tariff Manager

Cancelling Second Revised Sheet 1.3

Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
12) <u>Home II Solution</u> ⁽¹⁾	\$36.00	
Obsolete June 20, 2008 ⁽³⁾		
Local Exchange Service		
Enhanced Call Waiting - Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
- with unlimited expanded local calling	36.00 ⁽²⁾	(C)
13) <u>Core Solution Plus</u>	40.95	
Obsolete June 20, 2008 ⁽³⁾		
Local Exchange Service		
Enhanced Call Waiting - Optional or Talking Call Waiting - Optional		
Call Forwarding		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Repeat Dial		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Rejection		
Privacy ID		
- with unlimited expanded local calling	40.95 ⁽²⁾	(C)

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. Solutions Unlimited - Option 1 long distance plan.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

Third Revised Sheet 1.4

BY: Darlene N. Terry
Tariff Manager

Cancelling Second Revised Sheet 1.4

Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
14) <u>Special Plan Bundle</u> ⁽¹⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting or Talking Call Waiting (Optional) Call Forward Busy-Fixed Call Forward No Answer-Fixed Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Waiting ID Selective Call Acceptance Repeat Dial Return Call	\$45.00 ⁽²⁾	(C)
15) <u>Standard Solution II</u> Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	28.50	(C)
16) <u>Safe and Sound II Solution</u> ⁽³⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	26.00	(C)

⁽¹⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽²⁾ The Special Plan Bundle is available for \$30.00 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited – Option 1 plus either the Company's High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.

⁽³⁾ Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home Phone Warranty.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Darlene N. Terry
Tariff Manager

SECTION A127
First Revised Sheet 1.5
Cancels Original Sheet 1.5
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
17) <u>Standard Home Phone II</u> ^{(1) (2)} Obsolete May 15, 2009 ⁽³⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Enhanced Call Waiting Or Talking Call Waiting (optional) Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forwarding Speed Dial 8	\$31.95	(C)

⁽¹⁾ Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.

⁽²⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 1.7
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges - (Cont'd)

a. Solutions Packages - (Cont'd)

	<u>Monthly Rate</u>	(M)
3) <u>Follow Me Plan</u> ⁽¹⁾ Obsolete March 18, 2011 ⁽²⁾ Local Exchange Service Enhanced Call Waiting Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer - Fixed Call Forward Busy - Fixed Return Call Repeat Dial	\$25.95	(N)
4) <u>Essential Home Phone Plan</u> Obsolete March 18, 2011 ⁽²⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID (optional) Enhanced Call Waiting Speed Dial 8	24.95	(N)

⁽¹⁾ Customers must also subscribe to the Company's Voicemail with Integrated Calling Features (ICF). This package is only available where Voicemail with ICF is technically feasible. (M)

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers. (N)

(M) Material now appearing on this sheet was previously found in Section A27.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

Ninth Revised Sheet 2

BY: Darlene N. Terry
Tariff Manager

Cancelling Eighth Revised Sheet 2
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS

(T)

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate #</u>	
1) <u>Economy Solution II</u> ⁽¹⁾ Obsolete May 4, 2005 ⁽³⁾ Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95	(C)
2) <u>Ideal Solution</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service Essentials Custom Calling Package ⁽²⁾ 60 minutes of Local Toll	59.95	(C)
3) <u>Choice Solution</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	59.95	(C)
4) <u>Standard Solution I</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	59.95	(C)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 4
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

		<u>Monthly Rate #</u>		(M)
		<u>Tallahassee</u>	<u>All Other</u>	
		<u>Exchange</u>	<u>Exchanges</u>	
9)	<u>Sure Solution II</u> ⁽¹⁾ Obsolete March 18, 2011 ⁽³⁾ Flat Rate Business 1-Party Local Exchange Service Enhanced Call Waiting Three-Way Calling Return Call Repeat Dial Call Forwarding Selective Call Rejection Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Forward Busy-Fixed Call Forward No Answer-Fixed	\$41.95	\$41.95	(M) (T) (C) (M)
	- with unlimited expanded local calling option & measured/ message ECS/EAS	46.95 ⁽²⁾	46.95 ⁽²⁾	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M) Material now appearing on this sheet was previously found in Section A27, Thirteenth Revised Sheet 10.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 5
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

		<u>Monthly Rate #</u>		(M)
		<u>Tallahassee</u>	<u>All Other</u>	
		<u>Exchange</u>	<u>Exchanges</u>	
10)	<u>Economy Solution</u> Obsolete March 18, 2011 ⁽⁴⁾ Flat Rate Business 1-Party Local Exchange Service Choice of two of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting ⁽²⁾ Caller ID with Name (includes Anonymous Call Rejection) Signal Ring - with unlimited expanded local calling option & measured/ message ECS/EAS	34.95 ⁽¹⁾	34.95 ⁽¹⁾	(M) (T) (C) (M)
		34.95 ⁽³⁾	34.95 ⁽³⁾	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

⁽²⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
(N)

(M) Material now appearing on this sheet was previously found in Section A27, Thirteenth Revised Sheet 10.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 6
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate #</u>	(M)
11) <u>Rotary Classic Solution</u> ⁽¹⁾ Obsolete March 18, 2011 ⁽⁵⁾ Business Rotary Exchange Service Three-Way Calling Return Call Call Forwarding Caller ID with Name (including Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed Unlimited expanded local calling option & measured/message ECS/EAS) 	\$55.95	(M) (T) (C) (M)
12) <u>Economy Bundle II A</u> Obsolete March 18, 2011 ⁽⁵⁾ Flat Rate Business 1-Party Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed plus Call Forward No Answer-Fixed) Enhanced Call Waiting ⁽³⁾ Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call - with unlimited expanded local calling option & measured/message ECS/EAS) 	34.95 ⁽²⁾	(M) (T) (C)
	34.95 ⁽⁴⁾	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽²⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

⁽³⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽⁴⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁵⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M) Material now appearing on this sheet was previously found in Section A27, Eleventh Revised Sheet 11.

(M)
(N)

(N)
(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 8
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

3. Term Discount Plan ⁽¹⁾

a. General

- 1) A Term Discount Plan (TDP) provides business Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarq Communications, Inc. long distance plan.
- 2) Only those Solutions business packages as specified in Section B.3.c.2) are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP.
- 3) Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.
- 4) Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- 5) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Third Revised Sheet 9.

(M1)Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 9.1.

(M)

(C)

(M)

(M1)

(M1)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 9
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

3. Term Discount Plan ⁽¹⁾ (Cont'd)

b. Termination Liability Charges

- 1) If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge will be a one-time charge of \$50.00 per business package that is prematurely disconnected.
- 2) If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service.

c. Discounts

- 1) Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.
- 2) Business packages eligible for the discount under this TDP are:
 - Sure Solution II
 - Priority Solution
 - Economy Solution
 - Rotary Classic Solution
 - Economy Solution II A

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 9.1.

(M)

(C)

(M)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 10
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

C. RESERVED FOR FUTURE USE

(N)

D. MARKET TRIALS ⁽¹⁾

(M) (C)

MULTILINE 2 BUNDLE

MultiLine 2 Bundle will be offered under a market trial to business customers from October 14, 2008 through February 28, 2009.

1. General

- a. MultiLine 2 Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine 2 Bundle provided. Customers must subscribe to at least two MultiLine 2 Bundles per location, which must be billed under a single invoice.

2. Terms and Conditions

- a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine 2 Bundles and moves of existing MultiLine 2 Bundles.
- d. Service Charges do not apply when a MultiLine 2 Bundle replaces existing Local Exchange Service.
- e. Customers may subscribe to a maximum of nine MultiLine 2 Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine 2 Bundles that include unlimited expanded local calling.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Fifth Revised Sheet 12.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS ⁽¹⁾ (Cont'd)

(M)(C)

MULTILINE 2 BUNDLE (Cont'd)

3. Term Discount Plan (TDP)

- a. MultiLine 2 Bundle is available under a Term Discount Plan (TDP) for a term commitment of two years. At the end of the TDP commitment period the customer may renew the TDP for another two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any of the access lines associated with MultiLine 2 Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$100.00 for each access line associated with MultiLine 2 Bundle that is prematurely disconnected.
- d. Customers must retain a minimum of two MultiLine 2 Bundles. If disconnection of any access line associated MultiLine 2 Bundle(s) prior to the end of the TDP results in only one remaining MultiLine 2 Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with MultiLine 2 Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be a one-time charge of \$100.00 for each MultiLine 2 Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Fourth Revised Sheet 13.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 12
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS ⁽⁴⁾ (Cont'd)

MULTILINE 2 BUNDLE (Cont'd)

4. Rates and Charges

(M)(C)

	<u>Monthly Rate</u> ⁽¹⁾	
	<u>Category 1</u>	<u>Category 2</u>
	<u>Exchanges</u>	<u>Exchanges</u>

<p>a. Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service Rotary Line Service (optional) Three-Way Calling with Transfer (optional) Caller ID with Name (optional) (includes Anonymous Call Rejection) Speed Dial 8 Unlimited expanded local calling option & measured/message ECS/EAS</p>	<p>- Two Year Commitment Period, per bundle</p>	<p>\$27.50 ⁽²⁾</p>	<p>\$35.00 ⁽²⁾</p>
<p>- with Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan</p>	<p>- Two Year Commitment Period, per bundle</p>	<p>21.50 ⁽³⁾</p>	<p>39.00 ⁽³⁾</p>

b. Exchanges by Category

1) Category 1 Exchanges

Bonita Springs	N. Cape Coral	Pine Island
Cape Coral	N. Ft. Myers	Port Charlotte
Ft. Myers	Naples	Punta Gorda
Ft. Myers Beach	North Naples	Sanibel-Captiva Island
Immokalee	Marco Island	Tallahassee

⁽¹⁾ Customers must also subscribe to the Company's non-regulated High-speed Internet (at any available data speed).

⁽²⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan, excluding the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
(N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 14.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 13
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D.	MARKET TRIALS (Cont'd)		(M)
	MULTILINE 2 BUNDLE ⁽¹⁾ (Cont'd)		(C)
4.	Rates and Charges (Cont'd)		(T)
	b. Exchanges by Category		
	2) Category 2 Exchanges		
	Alford	Homosassa Springs	San Antonio
	Apopka	Howey-in-the Hills	Santa Rosa Beach
	Arcadia	Inverness	Seagrove Beach
	Astor	Kenansville	Sebring
	Avon Park	Kingsley Lake	Shalimar
	Baker	Kissimmee	Silver Springs Shores
	Bellevue	Labelle	Sneads
	Beverly Hills	Lady Lake	Sopchoppy
	Boca Grande	Lake Placid	Spring Lake
	Bonifay	Lawtey	St. Marks
	Bowling Green	Lee	Starke
	Bushnell	Leesburg	Tavares
	Cape Haze	Lehigh Acres	Trillacoochee
	Cherry Lake	Madison	Umatilla
	Clermont	Malone	Useppa Island
	Clewiston	Marianna	Valparaiso
	Cottondale	Monticello	W. Kissimmee
	Crawfordville	Montverde	Wauchula
	Crestview	Moore Haven	Weirsdale
	Crystal River	Mount Dora	Westville
	Dade City	N. Captiva Island	Wildwood
	Defuniak Springs	N. Golden Gate	Williston
	Eustis	/Corkscrew Area	Windermere
	Everglades	Ocala	Winter Garden
	Forest	Ocklawaha	Winter Park
	Freeport	Okeechobee	Zolfo Springs
	Ft. Meade	Orange City	
	Ft. Walton Beach	Panacea	
	Glendale	Ponce de Leon	
	Grand Ridge	Reedy Creek	
	Greenville	Reynolds Hill	
	Greenwood	Saint Cloud	
	Groveland	Salt Springs	(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers. (N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 15.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 14
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

E. CONNECTION CENTRAL BUNDLE ⁽¹⁾

(T) (M)

1. General

- a. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:

- 1) Local Exchange Service
- 2) Rotary Hunt Service (optional)
- 3) Three-Way Calling with Transfer
- 4) Caller ID w/Name (includes Anonymous Call Rejection)
- 5) Enhanced Call Waiting (optional)
- 6) Call Waiting ID (optional)
- 7) Unlimited expanded local calling & measured/message ECS/EAS

2. Terms and Conditions

- a. The Plan is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section, except that customers may only subscribe to a combination of nine Solutions-Business Packages and Connection Central Bundles that include unlimited expanded local calling.
- d. Service Charges do not apply when:
 - 1) A Connection Central Bundle replaces existing Local Exchange Service;
 - 2) Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service; or
 - 3) New and additional Connection Central Bundle lines are added.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Third Revised Sheet 17.

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Tariff Manager

Original Sheet 15
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

E. CONNECTION CENTRAL BUNDLE ⁽³⁾

(M)

3. Term Discount Plan

- a. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
- d. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

4. Rates and Charges

	<u>Monthly Rate</u> *
a. One Year Commitment Period, per bundle	\$30.00 ⁽¹⁾⁽²⁾
b. Two Year Commitment Period, per bundle	30.00 ⁽¹⁾⁽²⁾

* Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

⁽¹⁾ Initial bundle - Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

⁽²⁾ Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
(N)

(M) Material now appearing on this sheet was previously found in Section A27, First Revised Sheet 18.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 16
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽¹⁾

(C) (M)

1. General

- a. MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine Bundle provided. Customers must subscribe to at least two MultiLine Bundles per location, which must be billed under a single invoice.

2. Terms and Conditions

- a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine Bundles and moves of existing MultiLine Bundles.
- d. Service Charges do not apply when a MultiLine Bundle replaces existing Local Exchange Service.
- e. Customers may subscribe to a maximum of nine MultiLine Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine Bundles that include unlimited expanded local calling.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 19.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 17
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽¹⁾ (Cont'd)

(C) (M)

3. Term Discount Plan (TDP)

- a. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP for another one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, there will be no termination liability charges applicable to MultiLine Bundle regulated services. A termination liability charge is only applicable should the customer also disconnect required non-regulated companion service(s).
- d. Customers must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required regulated services then the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, First Revised Sheet 20.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 18
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽⁵⁾ (Cont'd)

(C) (M)

4. Rates and Charges

- a. Flat Rate Key Trunk or Flat Rate
 - Business 1-Party Local Exchange Service
 - Rotary Line Service (optional)
 - Three-Way Calling with Transfer (optional)
 - Caller ID with Name (optional) (includes Anonymous Call Rejection)

	<u>Monthly Rate</u> ^{(1) (2)}
1) Month-to-Month, per bundle	\$41.00 ⁽³⁾
2) One Year Commitment Period, per bundle	38.00 ⁽³⁾
3) Two Year Commitment Period, per bundle	35.00 ⁽³⁾
4) Three Year Commitment Period, per bundle	32.00 ⁽³⁾

- with unlimited expanded local calling option
& measured/message ECS/EAS ⁽⁴⁾

(T)

1) Month-to-Month, per bundle	41.00 ⁽⁴⁾
2) One Year Commitment Period, per bundle	38.00 ⁽⁴⁾
3) Two Year Commitment Period, per bundle	35.00 ⁽⁴⁾
4) Three Year Commitment Period, per bundle	32.00 ⁽⁴⁾

⁽¹⁾ Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

⁽²⁾ Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

⁽³⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽⁴⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁵⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
(N)

(M) Material now appearing on this sheet was previously found in Section A27, Fourth Revised Sheet 21.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 19
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽¹⁾

(C) (M)

1. General

- a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.

2. Regulations

- a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account, except as specified following. There is no per location or per account limit on the number of business lines that can be enrolled with Basic Offer Bundle. Multiple location accounts are limited to nine unlimited expanded local calling lines per account.
- f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.
- g. Service Charges do not apply when:
- 1) Solutions II replaces existing Local Exchange Service or;
 - 2) Customers request a change from Solutions II back to Local Exchange Service.
- h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 20
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

2. Regulations (Cont'd)

- i. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- j. Prices of the individual services included in these packages may be higher or lower than the packaged offering. These packages are available for as long as the customer retains all of the required services. If a customer discontinues any of the services that are required to be eligible for a package, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 21
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

3. Term Discount Plan (TDP)

- a. Solutions II is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the monthly rate in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. For Complete Business Bundle II, if a customer disconnects any of the access lines prior to the expiration of the TDP, there will be no termination liability charges applicable to regulated services. A termination liability charge is only applicable should the customer also disconnects the Company's non-regulated High-speed Internet when originally purchased as an accompanying qualifier service prior to the expiration of the associated TDP.

For Connected II and Economy Bundle II B, if a customer disconnects any of the access lines prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$50.00 for each access line associated with Connected II and/or Economy Bundle II B that is prematurely disconnected.

- d. If a customer retains the access line(s) associated with a Solutions II business package, but discontinues any or all of the associated regulated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 22
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

4. Rates and Charges

a. Connected II ⁽³⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling or Three-Way Calling with Transfer
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Call Waiting ID
Unlimited expanded local calling option & measured/message ECS/EAS

Monthly Rates				
Exchange ⁽²⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$26.95	\$25.95	\$24.95
Category 2 Exchanges	\$52.95	\$47.95	\$42.95	\$37.95

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

⁽²⁾ See G.5. following for a list of exchanges by category.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(T) (M)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 23
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽⁵⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

b. Economy Bundle II B ⁽¹⁾

Flat Rate Business 1-Party Local Exchange Service

Choice of three of the following:

Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed

Enhanced Call Waiting ⁽²⁾

Caller ID with Name (includes
Anonymous Call Rejection)

Three-Way Calling

Return Call

Unlimited expanded local calling option & measured/message ECS/EAS ⁽³⁾

Monthly Rates				
Exchange ⁽⁴⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45
Category 2 Exchanges	\$34.95	\$34.45	\$33.95	\$33.45

⁽¹⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽²⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ Offered only when customers subscribe to an Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ See **G.5.** following for a list of exchanges by category.

(T) (M)

⁽⁵⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 24
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽³⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

c. Complete Business Bundle II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling or Three-Way Calling with Transfer
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes Anonymous Call Rejection)
Call Waiting ID
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Unlimited expanded local calling option & measured/message ECS/EAS

<u>Monthly Rates</u>				
<u>Exchange</u> ⁽²⁾	<u>Month-to-Month, per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year, per bundle</u>	<u>2 Years, per bundle</u>	<u>3 Years, per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>
<u>Category 2 Exchanges</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.

⁽²⁾ See G.5. following for a list of exchanges by category.

(T) (M)

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 25
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽²⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

d. Basic Offer Bundle ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Caller ID with Name (includes
Anonymous Call Rejection)
Enhanced Call Waiting
Call Waiting ID
Three-Way Calling with Transfer
Call Forwarding
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Return Call
Repeat Dial
Selective Call Rejection

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$46.00	\$43.00	\$40.00	\$37.00

⁽¹⁾ Customers must also subscribe to the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet under a one, two or three year term commitment with the initial bundle at each customer location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service.

(M)

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 26
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

5. Exchanges by Category

a. Category 1 Exchanges

Arcadia	Greenville	North Fort Myers
Boca Grande	Immokalee	North Naples
Bonita Springs	LaBelle	Panacea
Cape Coral	Lee	Pine Island
Cape Haze	Lehigh Acres	Port Charlotte
Cherry Lake	Madison	Punta Gorda
Clewiston	Marco Island	Saint Marks
Crawfordville	Monticello	Sanibel-Captiva Islands
Everglades	Moore Haven	Sopchoppy
Fort Myers	Naples	Tallahassee
Fort Myers Beach	North Cape Coral	

b. Category 2 Exchanges

Alford	Homosassa Springs	Salt Springs
Apopka	Howey-in-the Hills	San Antonio
Astor	Inverness	Santa Rosa Beach
Avon Park	Kenansville	Seagrove Beach
Baker	Kingsley Lake	Sebring
Belleview	Kissimmee	Shalimar
Beverly Hills	Lady Lake	Silver Springs Shores
Bonifay	Lake Placed	Sneads
Bowling Green	Lawtey	Spring Lake
Bushnell	Leesburg	Starke
Clermont	Malone	Tavares
Cottdale	Marianna	Trillacoochee
Crestview	Montverde	Umatilla
Crystal River	Mount Dora	Useppa Island
Dade City	North Captiva Island	Valparaiso
Defuniak Springs	North Golden Gate	West Kissimmee
Eustis	/Corkscrew Area	Wauchula
Forest	Ocala	Weirsdale
Fort Meade	Ocklawaha	Westville
Fort Walton Beach	Okeechobee	Wildwood
Freeport	Orange City	Williston
Glendale	Ponce de Leon	Windermere
Grand Ridge	Reedy Creek	Winter Garden
Greenwood	Reynolds Hill	Winter Park
Groveland	Saint Cloud	Zolfo Springs

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Sixth ~~Fifth~~ Revised Sheet 2
 Cancelling Fifth ~~Fourth~~ Revised Sheet 2
 Effective: March 18, 2011 ~~June 20, 2008~~

By: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Eighth ~~Seventh~~ Revised Sheet 3
 Cancelling Seventh ~~Sixth~~ Revised Sheet 3
 Effective: March 18, 2011 ~~December 1, 2006~~

By: Darlene N. Terry F. B. Peag
Tariff Manager ~~Director~~

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

Ninth ~~Eighth~~ Revised Sheet 8
 Cancelling ~~Eighth~~ Seventh Revised Sheet 8
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By: Darlene N. Terry ~~John M Felz~~
Tariff Manager ~~Director~~

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

~~Sixteenth~~ ~~Fifteenth~~ Revised Sheet 9
 Cancelling ~~Fifteenth~~ ~~Fourteenth~~ Revised Sheet 9
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By: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

~~Twenty-First~~ ~~Twentieth~~ Revised Sheet 12
 Cancelling ~~Twentieth~~ ~~Nineteenth~~ Revised Sheet 12
 Effective: March 18, 2011 ~~September 1, 2009~~

By: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

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(T)
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Darlene N. Terry
Tariff Manager

Original Sheet 131
Effective: March 18, 2011

GENERAL REGULATIONS

J. SPECIAL PROMOTIONS (Cont'd)

Simple Choice Unlimited \$10 For 12 Promotion

(N)

During the period March 18, 2011 through December 31, 2011, existing residence customers may be eligible for a \$10 bill credit for 12 months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of 12 months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for 11 consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the 12 month period, no additional credits will be applied.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

By: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

Eleventh ~~Tenth~~-Revised Contents Sheet 1
 Cancelling Tenth ~~Ninth~~ Revised Contents Sheet 1
 Effective: March 18, 2011 ~~September 1, 2009~~

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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

~~Eighth~~ Seventh Revised Sheet 3
Cancelling ~~Seventh~~ Sixth Revised Sheet 3
Effective: March 18, 2011 ~~June 20, 2008~~

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (T)

a. Solutions Packages (M)

- 1) Pure Bundle
Local Exchange Service
Outbound Call Block Feature
Non-Published Number Service
Billed Number Screening (optional) (M)

Monthly Rate
\$20.00

- 2) Simple Choice Bundle ⁽¹⁾
Local Exchange Service
Choice of Available Custom Calling
or ExpressTouch Features (N)

29.95 ⁽²⁾ (N)

(1) The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan. (N)

(2) Simple Choice Bundle is available for \$26.00 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance. (N)

(M) Material now appearing on this sheet previously appeared on Ninth Revised Sheet 7.1.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Peag
Tariff Manager Director

Seventh Sixth Revised Sheet 4
Cancelling Sixth Fifth Revised Sheet 4
Effective: March 18, 2011 February 22, 2007

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
3. <u>Simple Choice Unlimited Bundle</u> ⁽¹⁾	<u>\$29.95</u> ⁽²⁾
<u>Local Exchange Service</u>	
<u>Choice of available Custom Calling</u>	
<u>or Express Touch Features</u>	
<u>Unlimited expanded local calling and unlimited</u>	
<u>Measured/message ECS/EAS</u>	

⁽¹⁾ The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Unlimited Long Distance plan.

⁽²⁾ Simple Choice Unlimited Bundle is available at the following rates when customers also subscribe to the following services in addition to Embarq Communications, Inc. Easy Talk Unlimited Long Distance plan:

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is \$26.00.
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$24.95.
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is \$21.00.

(T)

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Peag
Tariff Manager Director

Third ~~Second~~ Revised Sheet 4.1
Cancels Second ~~First~~ Revised Sheet 4.1
Effective: March 18, 2011 ~~February 22, 2007~~

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges (Cont'd)

(T)

a. Solutions Packages (Cont'd)

(N)

	<u>Monthly Rate</u>
4. <u>Economy Pack Bundle</u> <u>Local Exchange Service</u> <u>Caller ID with Name (includes</u> <u>Anonymous Call Rejection) - Optional</u> <u>Call Waiting ID - Optional</u> <u>Enhanced Call Waiting - Optional</u>	<u>\$24.95</u> ⁽¹⁾
5. <u>Economy Pack Plus Bundle</u> ⁽²⁾ <u>Local Exchange Service</u> <u>Caller ID with Name (includes</u> <u>Anonymous Call Rejection) - Optional</u> <u>Call Waiting ID - Optional</u> <u>Enhanced Call Waiting - Optional</u>	<u>25.00</u>

⁽¹⁾ The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

⁽²⁾ Customers must also subscribe to the Company's 768 Kbps High Speed Internet.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a /CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

~~Eighteenth~~ Seventeenth Revised Sheet 7
Cancels ~~Seventeenth~~ Sixteenth Revised Sheet 7
Effective: March 18, 2011 ~~June 20, 2008~~

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved For Future Use

(T)

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(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

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Cancels ~~Ninth Eighth~~ Revised Sheet 7.1
Effective: March 18, 2011 ~~November 3, 2009~~

SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

Reserved For Future Use

(T)

(O)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F.B. Poag
Tariff Manager Director

~~Fourth Third Revised Sheet 9~~
Cancelling ~~Third Second Revised Sheet 9~~
Effective: March 18, 2011 August 1, 2006

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS – BUSINESS (Cont'd)

Reserved For Future Use

(N)

~~3. Term Discount Plan~~

(O)

~~a. General~~

- ~~1) A Term Discount Plan (TDP) provides business Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarq Communications, Inc. long distance plan.~~
- ~~2) Only those Solutions business packages as specified in Section B.3.c.2) are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP.~~
- ~~3) Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Poag
Tariff Manager Director

Third Second Revised Sheet 9.1
Cancelling Second First Revised Sheet 9.1
Effective: March 18, 2011 July 7, 2006

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

Reserved For Future Use

a. ~~General~~

- ~~4) Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.~~
- ~~5) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.~~

b. ~~Termination Liability Charges~~

- ~~1) If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge will be a one-time charge of \$50.00 per business package that is prematurely disconnected.~~
- ~~2) If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service.~~

c. ~~Discounts~~

- ~~1) Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.~~
- ~~2) Business packages eligible for the discount under this TDP are:~~

~~Sure Solution II
Priority Solution
Economy Solution
Rotary Classic Solution
Economy Solution II A~~

(O) Material previously found on this sheet now appears in Section A127.

(T)

(O)

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

~~Fourteenth Thirteenth~~ Revised Sheet 10
 Cancelling ~~Thirteenth Twelfth~~ Revised Sheet 10
 Effective: March 18, 2011 ~~September 15, 2010~~

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

	Monthly Rate #		
	Tallahassee Exchange	All Other Exchanges	(T) (M) (O)
1) Sure Solution II⁽⁴⁾	\$41.95	\$41.95	(M)
Flat Rate Business 1-Party Local Exchange Service			
Enhanced Call Waiting			
Three-Way Calling			
Return Call			
Repeat Dial			
Call Forwarding			
Selective Call Rejection			
Caller ID with Name (includes			
— Anonymous Call Rejection)			
Call Waiting ID			
Call Forward Busy-Fixed			
Call Forward No Answer-Fixed			
— with unlimited expanded local			
calling option & measured/			
message ECS/EAS			
2) Economy Solution	34.95⁽³⁾	34.95⁽³⁾	(O)
Flat Rate Business 1-Party Local Exchange Service			
Choice of two of the following:			
Call Forwarding Features (Call Forward Busy-Fixed			
— plus Call Forward No Answer-Fixed)			
Enhanced Call Waiting⁽⁴⁾			
Caller ID with Name (includes			
— Anonymous Call Rejection)			
Signal Ring			
— with unlimited expanded local			
calling option & measured/			
message ECS/EAS			

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ ~~Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.~~

⁽²⁾ ~~Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.~~

⁽³⁾ ~~Customers must also subscribe to any Embarq Communications, Inc. Long distance plan.~~

⁽⁴⁾ ~~When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.~~

⁽⁵⁾ ~~Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Ninth Revised Sheet 11.01.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~Chantel Mosby~~
Tariff Manager ~~Director~~

~~Fourteenth Thirteenth~~ Revised Sheet 10
Cancelling ~~Thirteenth Twelfth~~ Revised Sheet 10
Effective: March 18, 2011 ~~September 15, 2010~~

SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

4. Rates and Charges

a. Solutions Packages

Monthly Rate #

1) 6) Pure Bundle
Flat Rate Business 1-Party Local Exchange Service
Outbound Call Block Feature
Non-Published Number Service
Billed Number Screening (optional)

\$30.00

(O)
(T) (M)
|
(M)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

(O)

(O)

(O)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Ninth Revised Sheet 11.01.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~Chantel Mosby~~
Tariff Manager ~~Director~~

~~Twelfth~~ Eleventh Revised Sheet 11
Cancelling ~~Eleventh~~ Tenth Revised Sheet 11
Effective: March 18, 2011 ~~September 15, 2010~~

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS

(O)(N)

1. General

a. Business Assist Advantage Plans are optional business service enrollment plans that permit customers to receive flat rated Local Exchange Service plus features and services for a flat monthly rate, for each Business Assist Advantage Plan business line provided.

2. Regulations

a. Business Assist Advantage Plan customers may terminate their enrollment in the plan at any time upon notice to the Company.

b. Unless terminated by the Business Assist Advantage Plan customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.

c. The plan is not available with Business ISDN-BRI Service lines, Payphone Line Service, to customers who are or become toll restricted. Rotary Line Service, as defined in Section 13, is not available in conjunction with the Plan unless Rotary Line Service is included in a specific Business Assist Advantage Plan Package. The Plan cannot terminate to a PBX or any other line trunking device, unless indicated for a specific Business Assist Advantage Plan Package.

d. A customer may subscribe to a maximum of ten (10) Business Assist Advantage Plan business lines for each customer location, except as specified following. There is no per location limit on the number of business lines that can be enrolled with Business Assist Basic Plan or Business Assist Basic Plan Plus.

e. Service Connection Charges, as described in Section 4 of this tariff, apply for new and additional Business Assist Advantage Plan lines, and moves of existing lines.

f. Service Charges do not apply when Business Assist Advantage Plan replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from a Business Assist Advantage Plan option back to Local Exchange Service.

g. Business Assist Advantage Plan customers are not eligible for promotional offerings associated with the Custom Calling Services and/or ExpressTouch features included in the plan, unless specifically provided for in a promotional offering.

h. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

(O)(N)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Tenth Ninth Revised Sheet 11.01(Z)
 Cancelling Ninth Eighth Revised Sheet 11.01(Z)
 Effective: March 18, 2011 September 1, 2009

SPECIAL PACKAGED OFFERINGS

~~B. SOLUTIONS – BUSINESS (Cont'd)~~

~~4. Rates and Charges (Cont'd)~~

~~a. Solutions Packages (Cont'd)~~

Monthly
Rate #

5) Complete Business Bundle⁽⁴⁾	
Flat Rate Business 1-Party Local Exchange Service	
Enhanced Call Waiting	
Three-Way Calling	
Return Call	
Repeat Dial	
Call Forwarding	
Selective Call Rejection	
Caller ID With Name (includes	
— Anonymous Call Rejection)	
Call Waiting ID	
Call Forward Busy-Fixed	
Call Forward No Answer-Fixed	
Unlimited expanded local calling option	
& measured/message ECS/EAS	
— Initial bundle, per location	\$30.00⁽²⁾
— 2nd through 9th bundle	
(per bundle), per location	25.00⁽³⁾
6) Pure Bundle	30.00
Flat Rate Business 1-Party Local Exchange Service	
Outbound Call Block Feature	
Non-Published Number Service	
Billed Number Screening (optional)	

~~# Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.~~

~~⁽⁴⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.~~

~~⁽²⁾ Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

~~⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

(O) Material previously found on this sheet now appears in Section A127.

(M) Material previously found on this sheet now appears on Fourteenth Revised Sheet 10

(O)(N)

(O)

(M)

(M)

(O)

(O)(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

~~Tenth Ninth~~ Revised Sheet 11.01(Z)
Cancelling ~~Ninth Eighth~~ Revised Sheet 11.01(Z)
Effective: March 18, 2011 ~~September 1, 2009~~

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

(O)(N)

2. Regulations (Cont'd)

i. Prices of the individual services included in the Business Assist Advantage Plan may be higher or lower than the packaged offering. Business Assist Advantage Plan is available for as long as the customer retains all of the required services. If a Customer discontinues any of the services that are required to be eligible for the Plan, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.

3. Term Discount Plan (TDP)

a. General

1. A Term Discount Plan (TDP) provides Business Assist Advantage Plan customers with discounted rates when the customer(s) subscribe to a one, two or three-year TDP.

2. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

b. Termination Liability Charges

If a customer who subscribes to a Business Assist Advantage Plan discontinues service prior to the end of the commitment period, there will be no termination liability charges applicable for the regulated portion(s) of the Business Assist Advantage Plan.

(O)
(M)

c. Discounts

The following discount applies for each occurrence of the monthly recurring charges applicable for the service to which the customer is subscribed. Usage charges are not discounted. The discount applies for the initial and each additional bundle at the same location.

<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
<u>10%</u>	<u>15%</u>	<u>20%</u>

(M)
(O)

Upon expiration of the customer's TDP, the discount will expire and the customer will be charged at the prevailing monthly rates unless the customer renews or signs up for a new TDP.

(O)(N)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material previously found on this sheet now appears on Fourteenth Revised Sheet 10

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11.02
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

(N)

4. RATES AND CHARGES

a. Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk
Rotary Line Service (optional)
Choice of available Custom Calling and/or ExpressTouch Features

<u>Monthly Rates</u>		
	<u>"A" Exchanges</u>	<u>"B" Exchanges</u>
<u>Initial bundle, per location ⁽¹⁾</u>	<u>\$44.95</u>	<u>\$39.95</u>
<u>2nd through 10th bundle (per bundle), per location</u>	<u>39.95</u>	<u>29.95</u>

b. Unlimited Business Assist Advantage Plan ⁽²⁾

Flat Rate Individual Business Line or Key Trunk
Rotary Line Service (optional)
Choice of available Custom Calling and/or ExpressTouch Features
Unlimited expanded local calling and unlimited measured message EAS/ECS

<u>Monthly Rates</u>		
	<u>"A" Exchanges</u>	<u>"B" Exchanges</u>
<u>Initial bundle, per location ⁽¹⁾</u>	<u>47.95</u>	<u>\$34.95</u>
<u>2nd through 10th bundle (per bundle), per location</u>	<u>34.95</u>	<u>29.95</u>

⁽¹⁾ When customers also subscribe to the Company's non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11.03
Effective: March 18, 2011

SPECIAL PACKAGED OFFERINGS

C. BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

4. RATES AND CHARGES (Cont'd)

c. "A" and "B" Exchange Classifications

1. "A" Exchanges

<u>Alford</u>	<u>Eustis</u>	<u>Malone</u>	<u>Shalimar</u>
<u>Apopka</u>	<u>Forest</u>	<u>Marianna</u>	<u>Silver Springs Shores</u>
<u>Astor</u>	<u>Fort Walton Beach</u>	<u>Montverde</u>	<u>Sneads</u>
<u>Baker</u>	<u>Freeport</u>	<u>Mount Dora</u>	<u>Tavares</u>
<u>Belleview</u>	<u>Glendale</u>	<u>Ocala</u>	<u>Trillacoochee</u>
<u>Beverly Hills</u>	<u>Grand Ridge</u>	<u>Ocklawaha</u>	<u>Umatilla</u>
<u>Bonifay</u>	<u>Greenwood</u>	<u>Orange City</u>	<u>Valparaiso</u>
<u>Bushnell</u>	<u>Groveland</u>	<u>Ponce de Leon</u>	<u>Weirsdale</u>
<u>Clermont</u>	<u>Homosassa Springs</u>	<u>Reedy Creek</u>	<u>West Kissimmee</u>
<u>Cottdale</u>	<u>Howey-in-the-Hills</u>	<u>Reynolds Hill</u>	<u>Westville</u>
<u>Crestview</u>	<u>Inverness</u>	<u>Saint Cloud</u>	<u>Wildwood</u>
<u>Crystal River</u>	<u>Kenansville</u>	<u>Salt Springs</u>	<u>Williston</u>
<u>Dade City</u>	<u>Kissimmee</u>	<u>San Antonio</u>	<u>Windermere</u>
<u>De Funiak Springs</u>	<u>Lady Lake</u>	<u>Santa Rosa Beach</u>	<u>Winter Garden</u>
<u>Destin</u>	<u>Leesburg</u>	<u>Seagrove Beach</u>	<u>Winter Park</u>

2. "B" Exchanges

<u>Arcadia</u>	<u>Fort Meade</u>	<u>Madison</u>	<u>Port Charlotte</u>
<u>Avon Park</u>	<u>Fort Myers</u>	<u>Marco Island</u>	<u>Punta Gorda</u>
<u>Boca Grande</u>	<u>Fort Myers Beach</u>	<u>Monticello</u>	<u>Saint Marks</u>
<u>Bonita Springs</u>	<u>Greenville</u>	<u>Moore Haven</u>	<u>Sanibel-Captiva Islands</u>
<u>Bowling Green</u>	<u>Immokalee</u>	<u>Naples</u>	<u>Sebring</u>
<u>Cape Coral</u>	<u>Kingsley Lake</u>	<u>North Cape Coral</u>	<u>Sopchoppy</u>
<u>Cape Haze</u>	<u>La Belle</u>	<u>North Fort Myers</u>	<u>Spring Lake</u>
<u>Cherry Lake</u>	<u>Lake Placid</u>	<u>North Naples</u>	<u>Starke</u>
<u>Clewiston</u>	<u>Lawtey</u>	<u>Okeechobee</u>	<u>Tallahassee</u>
<u>Crawfordsville</u>	<u>Lee</u>	<u>Panacea</u>	<u>Wauchula</u>
<u>Everglades</u>	<u>Lehigh Acres</u>	<u>Pine Island</u>	<u>Zolfo Springs</u>

(N)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Poag
Tariff Manager Director

~~Sixth Fifth~~ Revised Sheet 11.1
Cancelling ~~Fifth Fourth~~ Revised Sheet 11.1
Effective: March 18, 2011 ~~February 22, 2007~~

SPECIAL PACKAGED OFFERINGS

D. C. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS

(T)

1. General

a. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

- 1) Primary Rate Access Line
- 2) Primary Rate Interface (Two-Way)
- 3) Primary Rate Channels (24 Channels)
- 4) Up to 100 Direct Inward Dial (DID) Numbers (in blocks of 20) -Optional
- 5) Unlimited Extended Area Service (EAS) and Unlimited Extended Calling Scope (ECS) calls.
- 6) ISDN-PRI II Standard Features
- 7) Incoming Call Identification (Caller ID Name and Number)

2. Regulations

- a. Unless specified otherwise in this section, the regulations for ISDN-PRI II Service, including Service Connection Charges, set forth in Section A29, apply in addition to the regulations herein.
- b. Unless specified otherwise in this section, the regulations for DID Service, including Non-recurring and Installation Charges, set forth in Section A16, apply in addition to the regulations herein.
- c. Service Charges do not apply when PRI Bundle replaces existing Local Exchange Service.
- d. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Peag
Tariff Manager Director

Third ~~Second~~ Revised Sheet 11.2
Cancelling Second ~~First~~ Revised Sheet 11.2
Effective: March 18, 2011 ~~August 25, 2006~~

SPECIAL PACKAGED OFFERINGS

D. G. PRIMARY RATE INTERFACE (PRI) BUNDLE- BUSINESS (Continued)

(T)

2. Regulations (Continued)

- e. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section A16 of this tariff. Non-recurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.
- f. The Optional Features available for ISDN-PRI II Service are available with PRI Bundle at the rates specified in Section A29.
- g. Customers may not use Unlimited EAS/ECS for continuous connection to the Internet or full-time data connections.
- h. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section A-29 apply for PRI Bundle.
- i. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.
- j. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates and Charges

1) <u>Term Commitment</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
2 years	\$ 632.15	\$ 0.00
3 years	592.15	0.00
5 years	542.15	0.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M Felz
Tariff Manager Director

Sixth Fifth Revised Sheet 12
Cancelling Fifth Fourth Revised Sheet 12
Effective: March 18, 2011 January 1, 2009

SPECIAL PACKAGED OFFERINGS

E. D. MARKET TRIALS

(T)(M)(O)

MULTILINE 2 BUNDLE

~~MultiLine 2 Bundle will be offered under a market trial to business customers from October 14, 2008 through February 28, 2009.~~

~~1. General~~

- ~~a. MultiLine 2 Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine 2 Bundle provided. Customers must subscribe to at least two MultiLine 2 Bundles per location, which must be billed under a single invoice.~~

~~2. Terms and Conditions~~

- ~~a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.~~
- ~~b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~
- ~~c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine 2 Bundles and moves of existing MultiLine 2 Bundles.~~
- ~~d. Service Charges do not apply when a MultiLine 2 Bundle replaces existing Local Exchange Service.~~
- ~~e. Customers may subscribe to a maximum of nine MultiLine 2 Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine 2 Bundles that include unlimited expanded local calling.~~

(O)

(M)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 22.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M Felz
Tariff Manager Director

Sixth Fifth Revised Sheet 12
Cancelling Fifth Fourth Revised Sheet 12
Effective: March 18, 2011 January 1, 2009

SPECIAL PACKAGED OFFERINGS

E. G. HOSTED MULTILINE BUNDLE

(T)(M)(O)

1. GENERAL

a. Hosted MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided. Each Hosted MultiLine Bundle includes one Centrex Service II access line. Customers must subscribe to a minimum of two and a maximum of nine Hosted MultiLine Bundles per location, which must be billed under a single invoice. Each Hosted MultiLine Bundle includes:

- 1) Centrex Service II access line
- 2) Centrex Service II Standard Features (see Section 11)
- 3) Caller ID with Name (includes Anonymous Call Rejection)
- 4) Call Waiting ID
- 5) Return Call
- 6) Multiple Appearance Directory Number (MADN)

2. REGULATIONS

a. The Plan is provided subject to the availability of facilities and central office equipment as determined by the Company.

b. The Plan is not available for lines that terminate into Key or PBX systems. Customers must purchase the Company's non-regulated Meridian M6320 digital set (CPE) for each Hosted MultiLine Bundle.

c. Directory Listings are furnished in accordance with the rates and regulations specified in Section 6 of this tariff.

d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

e. Service Charges do not apply when:

- 1) A Hosted MultiLine Bundle replaces existing Local Exchange Service;
- 2) Customers request a change from a Hosted MultiLine Bundle back to regulated Local Exchange Service; or
- 3) New and additional Hosted MultiLine Bundle lines are added.

(O)

(M)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 22.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

Fifth Fourth Revised Sheet 13

BY: Darlene N. Terry John. M Felz
Tariff Manager Director

Cancelling Fourth Third Revised Sheet 13
Effective: March 18, 2011 October 14, 2008

SPECIAL PACKAGED OFFERINGS

E. D. MARKET TRIALS (Cont'd)

MULTILINE 2 BUNDLE (Cont'd)

(M) (O) (T)

3. Term Discount Plan (TDP)

- a. ~~MultiLine 2 Bundle is available under a Term Discount Plan (TDP) for a term commitment of two years. At the end of the TDP commitment period the customer may renew the TDP for another two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.~~
- b. ~~Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.~~
- c. ~~If a customer disconnects any of the access lines associated with MultiLine 2 Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$100.00 for each access line associated with MultiLine 2 Bundle that is prematurely disconnected.~~
- d. ~~Customers must retain a minimum of two MultiLine 2 Bundles. If disconnection of any access line associated MultiLine 2 Bundle(s) prior to the end of the TDP results in only one remaining MultiLine 2 Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.~~
- e. ~~If a customer retains the access line(s) associated with MultiLine 2 Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be a one-time charge of \$100.00 for each MultiLine 2 Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.~~

(M)

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M Felz
Tariff Manager Director

Fifth Fourth Revised Sheet 13
Cancelling Fourth Third Revised Sheet 13
Effective: March 18, 2011 October 14, 2008

SPECIAL PACKAGED OFFERINGS

E. G. HOSTED MULTILINE BUNDLE

(M) (O) (T)

2. REGULATIONS (Continued)

- f. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.
- g. Directory Assistance charges, as specified in Section 3 of this tariff, apply to Hosted MultiLine Bundle.
- h. Call Forward features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Only one call forwarding arrangement, consisting of a single calling path, may be provided per Hosted MultiLine Bundle for which the customer subscribes to a Call Forward feature.
- i. Suspension of Service (Vacation Service), as specified in Section 2 of this tariff, is not allowed for Hosted MultiLine Bundle.
- j. The assignment of telephone numbers and the sequence of the numbers assigned to a Hosted MultiLine Bundle are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Hosted MultiLine Bundle customer group, then additional recurring and non-recurring charges may apply as determined under an ICB arrangement.
- k. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.
- l. The rates and charges applicable to Extended Area Service (EAS), Extended Calling Scope (ECS) and TOLL-PAC as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Hosted MultiLine Bundle. Optional Extended Local Calling (OELC) and OEAS are not available to Hosted MultiLine Bundle.

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(O)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 23.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M Felz
Tariff Manager Director

Third Second Revised Sheet 14
Cancelling Second First Revised Sheet 14
Effective: March 18, 2011 October 14, 2008

~~SPECIAL PACKAGED OFFERINGS~~

~~E. D. MARKET TRIALS (Cont'd)~~

~~MULTILINE 2 BUNDLE (Cont'd)~~

~~4. Rates and Charges~~

Monthly Rate⁽⁴⁾
 Category 1 Category 2
 Exchanges Exchanges

~~a. Flat Rate Key Trunk or Flat Rate~~

~~Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Three-Way Calling with Transfer (optional)
 Caller ID with Name (optional) (includes
 Anonymous Call Rejection)
 Speed Dial 8
 Unlimited expanded local calling option
 & measured/message ECS/EAS~~

~~- Two Year Commitment Period, per bundle \$27.50⁽²⁾ \$35.00⁽²⁾~~

~~- with Embarq Communications, Inc. Small Business
 Unlimited Solutions II long distance plan~~

~~- Two Year Commitment Period, per bundle 21.50⁽³⁾ 39.00⁽³⁾~~

~~b. Exchanges by Category~~

~~1) Category 1 Exchanges~~

Bonita Springs	N. Cape Coral	Pine Island
Cape Coral	N. Ft. Myers	Port Charlotte
Ft. Myers	Naples	Punta Gorda
Ft. Myers Beach	North Naples	Sanibel Captiva Island
Immokalee	Marco Island	Tallahassee

(M) (O) (T)

(M)

~~(4) Customers must also subscribe to the Company's non-regulated High-speed Internet (at any available data speed).~~

~~(2) Customers must also subscribe to an Embarq Communications, Inc. long distance plan, excluding the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

~~(3) Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M Felz
Tariff Manager Director

Third Second Revised Sheet 14
Cancelling Second First Revised Sheet 14
Effective: March 18, 2011 October 14, 2008

SPECIAL PACKAGED OFFERINGS

E. G. HOSTED MULTILINE BUNDLE

(M) (O) (T)

3. TERM DISCOUNT PLAN (TDP)

- a. Hosted MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one or three years. At the end of the TDP commitment period the customer may renew the TDP for another one or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any or all of the access lines associated with Hosted MultiLine Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP.
- d. Customers must retain a minimum of two Hosted MultiLine Bundles. If disconnection of any access line associated Hosted MultiLine Bundle(s) prior to the end of the TDP results in only one remaining Hosted MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with Hosted MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP for each Hosted MultiLine Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.

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(O)

(O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 24.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

~~Third~~ Second Revised Sheet 15
 Cancelling ~~Second~~ First Revised Sheet 15
 Effective: March 18, 2011 ~~October 14, 2008~~

SPECIAL PACKAGED OFFERINGS

E. D. MARKET TRIALS (Cont'd)

(M) (O) (T)

MULTILINE 2 BUNDLE (Cont'd)

4. Rates and Charges

b. Exchanges by Category

2) Category 2 Exchanges

Alford	Homosassa Springs	San Antonio
Apopka	Howey in the Hills	Santa Rosa Beach
Arcadia	Inverness	Seagrove Beach
Astor	Kenansville	Sebring
Avon Park	Kingsley Lake	Shalimar
Baker	Kissimmee	Silver Springs Shores
Belleview	Labelle	Sneads
Beverly Hills	Lady Lake	Sopchoppy
Boca Grande	Lake Placid	Spring Lake
Bonifay	Lawtey	St. Marks
Bowling Green	Lee	Starke
Bushnell	Leesburg	Tavares
Cape Haze	Lehigh Acres	Trillacoochee
Cherry Lake	Madison	Umatilla
Clermont	Malone	Useppa Island
Clewiston	Marianna	Valparaiso
Cottondale	Monticello	W. Kissimmee
Crawfordville	Montverde	Wauchula
Crestview	Moore Haven	Weirsdale
Crystal River	Mount Dora	Westville
Dade City	N. Captiva Island	Wildwood
Defuniak Springs	N. Golden Gate	Williston
Eustis	/Corkscrew Area	Windermere
Everglades	Ocala	Winter Garden
Forest	Ocklawaha	Winter Park
Freeport	Okeechobee	Zolfo Springs
Ft. Meade	Orange City	
Ft. Walton Beach	Panacea	
Glendale	Ponce de Leon	
Grand Ridge	Reedy Creek	
Greenville	Reynolds Hill	
Greenwood	Saint Cloud	
Groveland	Salt Springs	

(M) (O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M Felz~~
Tariff Manager ~~Director~~

~~Third~~ Second Revised Sheet 15
 Cancelling ~~Second~~ First Revised Sheet 15
 Effective: March 18, 2011 ~~October 14, 2008~~

SPECIAL PACKAGED OFFERINGS

E. G. HOSTED MULTILINE BUNDLE (Cont'd)

(M) (O) (T)

4. RATES AND CHARGES

a. Monthly Recurring Charges

	<u>Monthly Rate</u> ⁽¹⁾
<u>One Year Commitment Period, per bundle</u>	<u>\$33.00</u> ⁽²⁾
<u>- with unlimited expanded local calling option</u>	
<u>& measured/message ECS/EAS</u>	<u>33.00</u> ⁽³⁾
<u>Three Year Commitment Period, per bundle</u>	<u>31.00</u> ⁽²⁾
<u>- with unlimited expanded local calling option</u>	
<u>& measured/message ECS/EAS</u>	<u>31.00</u> ⁽³⁾

⁽¹⁾ Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill.

⁽²⁾ Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(M) (O)

O) Material previously found on this sheet now appears in Section A127.

(M) Material now appearing on this sheet was previously found on Original Sheet 25.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry F. B. Poag
Tariff Manager Director

Second First Revised Sheet 16
Cancelling First Revised Original Sheet 16
Effective: March 18, 2011 May 4, 2007

SPECIAL PACKAGED OFFERINGS

- F. RESERVED FOR FUTURE USE MARKET TRIALS (Cont'd)** (T)
2. Reserved for Future Use (D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Fourth Third Revised Sheet 17
Cancelling Third Second Revised Sheet 17
Effective: March 18, 2011 June 1, 2008

SPECIAL PACKAGED OFFERINGS

~~F. E. RESERVED FOR FUTURE USE (Cont'd) CONNECTION CENTRAL BUNDLE~~

(O)(T)

~~1. General~~

~~a. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:~~

- ~~1) Local Exchange Service~~
- ~~2) Rotary Hunt Service (optional)~~
- ~~3) Three-Way Calling with Transfer~~
- ~~4) Caller ID w/Name (includes Anonymous Call Rejection)~~
- ~~5) Enhanced Call Waiting (optional)~~
- ~~6) Call Waiting ID (optional)~~
- ~~7) Unlimited expanded local calling & measured/message ECS/EAS~~

~~2. Terms and Conditions~~

~~a. The Plan is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.~~

~~b. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~

~~c. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section, except that customers may only subscribe to a combination of nine Solutions-Business Packages and Connection Central Bundles that include unlimited expanded local calling.~~

~~d. Service Charges do not apply when:~~

- ~~1) A Connection Central Bundle replaces existing Local Exchange Service;~~
- ~~2) Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service; or~~
- ~~3) New and additional Connection Central Bundle lines are added.~~

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Second First Revised Sheet 18
Cancelling First Revised Original Sheet 18
Effective: March 18, 2011 February 1, 2008

SPECIAL PACKAGED OFFERINGS

F. E. RESERVED FOR FUTURE USE (Cont'd) CONNECTION CENTRAL BUNDLE

(T)
(O)

3. Term Discount Plan

- a. Connection Central Bundle is available under a Term Discount Plan (TDP) for term commitments of one or two years. At the end of the TDP commitment period the customer may renew the TDP for another one or two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at t/he end of the commitment period with no penalty or obligation to continue the service.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If customers disconnect one or both of the access lines associated with Connection Central Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the payments that would apply for the remainder of the TDP.
- d. If a customer retains the access line(s) associated with Connection Central Bundle, but discontinues any or all of the associated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

4. Rates and Charges

	<u>Monthly Rate</u> ⁺
<u>a. One Year Commitment Period, per bundle</u>	<u>\$30.00</u> ⁽¹⁾⁽²⁾
<u>b. Two Year Commitment Period, per bundle</u>	<u>30.00</u> ⁽¹⁾⁽²⁾

* Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

(1) Initial bundle - Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a one or two year term commitment, DSL Secure, Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan, and must purchase the Company's non-regulated Connection Central CPE.

(2) Second bundle - Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

Third ~~Second~~ Revised Sheet 19
Cancelling Second ~~First~~ Revised Sheet 19
Effective: March 18, 2011 ~~June 1, 2008~~

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE (Cont'd) MULTILINE BUNDLE

(T)

~~1. General~~

(O)

- ~~a. MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine Bundle provided. Customers must subscribe to at least two MultiLine Bundles per location, which must be billed under a single invoice.~~

~~2. Terms and Conditions~~

- ~~a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.~~
- ~~b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~
- ~~c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine Bundles and moves of existing MultiLine Bundles.~~
- ~~d. Service Charges do not apply when a MultiLine Bundle replaces existing Local Exchange Service.~~
- ~~e. Customers may subscribe to a maximum of nine MultiLine Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine Bundles that include unlimited expanded local calling.~~

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Second First Revised Sheet 20
Cancelling First Revised Original Sheet 20
Effective: March 18, 2011 September 1, 2009

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE MULTILINE BUNDLE (Cont'd)

(T)

~~3. Term Discount Plan (TDP)~~

(O)

- ~~a. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP for another one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.~~
- ~~b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.~~
- ~~c. If a customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, there will be no termination liability charges applicable to MultiLine Bundle regulated services. A termination liability charge is only applicable should the customer also disconnect required non-regulated companion service(s).~~
- ~~d. Customers must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.~~
- ~~e. If a customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required regulated services then the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Fifth Fourth Revised Sheet 21
Cancelling Fourth Third Revised Sheet 21
Effective: March 18, 2011 September 1, 2009

SPECIAL PACKAGED OFFERINGS

F. RESERVED FOR FUTURE USE MULTILINE BUNDLE (Cont'd)

(T)

4. ~~Rates and Charges~~

(O)

- a. ~~Flat Rate Key Trunk or Flat Rate~~
- ~~Business 1-Party Local Exchange Service~~
- ~~Rotary Line Service (optional)~~
- ~~Three-Way Calling with Transfer (optional)~~
- ~~Caller ID with Name (optional) (includes~~
- ~~Anonymous Call Rejection)~~

	Monthly Rate ⁽¹⁾⁽²⁾
1) Month to Month, per bundle	\$41.00 ⁽³⁾
2) One Year Commitment Period, per bundle	38.00 ⁽³⁾
3) Two Year Commitment Period, per bundle	35.00 ⁽³⁾
4) Three Year Commitment Period, per bundle	32.00 ⁽³⁾

~~with unlimited expanded local calling option
 & measured/message ECS/EAS~~

1) Month to Month, per bundle	41.00 ⁽⁴⁾
2) One Year Commitment Period, per bundle	38.00 ⁽⁴⁾
3) Two Year Commitment Period, per bundle	35.00 ⁽⁴⁾
4) Three Year Commitment Period, per bundle	32.00 ⁽⁴⁾

⁽¹⁾ ~~Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.~~

⁽²⁾ ~~Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.~~

⁽³⁾ ~~Customers must also subscribe to an Embarq Communications, Inc. long distance plan.~~

⁽⁴⁾ ~~Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

First Revised Sheet 22

Cancels Original Sheet 22

Effective: March 18, 2011 September 22, 2008

SPECIAL PACKAGED OFFERINGS

G. RESERVED FOR FUTURE USE HOSTED MULTILINE BUNDLE

(T) (M)

1. ~~GENERAL~~

a. ~~Hosted MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided. Each Hosted MultiLine Bundle includes one Centrex Service II access line. Customers must subscribe to a minimum of two and a maximum of nine Hosted MultiLine Bundles per location, which must be billed under a single invoice. Each Hosted MultiLine Bundle includes:~~

- 1) ~~Centrex Service II access line~~
- 2) ~~Centrex Service II Standard Features (see Section 11)~~
- 3) ~~Caller ID with Name (includes Anonymous Call Rejection)~~
- 4) ~~Call Waiting ID~~
- 5) ~~Return Call~~
- 6) ~~Multiple Appearance Directory Number (MADN)~~

2. ~~REGULATIONS~~

a. ~~The Plan is provided subject to the availability of facilities and central office equipment as determined by the Company.~~

b. ~~The Plan is not available for lines that terminate into Key or PBX systems. Customers must purchase the Company's non-regulated Meridian M6320 digital set (CPE) for each Hosted MultiLine Bundle.~~

c. ~~Directory Listings are furnished in accordance with the rates and regulations specified in Section 6 of this tariff.~~

d. ~~The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~

e. ~~Service Charges do not apply when:~~

- 1) ~~A Hosted MultiLine Bundle replaces existing Local Exchange Service;~~
- 2) ~~Customers request a change from a Hosted MultiLine Bundle back to regulated Local Exchange Service; or~~
- 3) ~~New and additional Hosted MultiLine Bundle lines are added.~~

(M)

(M) Material previously found on this sheet now appears on Sixth Revised Sheet 12.

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Cancels Original Sheet 23

Effective: March 18, 2011 September 22, 2008

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE (Cont'd)** ~~HOSTED MULTILINE BUNDLE~~

(T) (M)

~~2. REGULATIONS (Continued)~~

- ~~f. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.~~
- ~~g. Directory Assistance charges, as specified in Section 3 of this tariff, apply to Hosted MultiLine Bundle.~~
- ~~h. Call Forward features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Only one call forwarding arrangement, consisting of a single calling path, may be provided per Hosted MultiLine Bundle for which the customer subscribes to a Call Forward feature.~~
- ~~i. Suspension of Service (Vacation Service), as specified in Section 2 of this tariff, is not allowed for Hosted MultiLine Bundle.~~
- ~~j. The assignment of telephone numbers and the sequence of the numbers assigned to a Hosted MultiLine Bundle are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Hosted MultiLine Bundle customer group, then additional recurring and non-recurring charges may apply as determined under an ICB arrangement.~~
- ~~k. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.~~
- ~~l. The rates and charges applicable to Extended Area Service (EAS), Extended Calling Scope (ECS) and TOLL PAC as specified in Section A3 of this tariff also applies in addition to the rates and charges applicable to Hosted MultiLine Bundle. Optional Extended Local Calling (OELC) and OEAS are not available to Hosted MultiLine Bundle.~~

(M)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

First Revised Sheet 24

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Cancels Original Sheet 24

Effective: March 18, 2011 September 22, 2008

SPECIAL PACKAGED OFFERINGS

G. **RESERVED FOR FUTURE USE (Cont'd)** ~~HOSTED MULTILINE BUNDLE~~

(T) (M)

~~3. TERM DISCOUNT PLAN (TDP)~~

- ~~a. Hosted MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one or three years. At the end of the TDP commitment period the customer may renew the TDP for another one or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.~~
- ~~b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.~~
- ~~c. If a customer disconnects any or all of the access lines associated with Hosted MultiLine Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP.~~
- ~~d. Customers must retain a minimum of two Hosted MultiLine Bundles. If disconnection of any access line associated Hosted MultiLine Bundle(s) prior to the end of the TDP results in only one remaining Hosted MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.~~
- ~~e. If a customer retains the access line(s) associated with Hosted MultiLine Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be one-time charge equal to the sum of 50% of the remaining payments that would apply for the remainder of the TDP for each Hosted MultiLine Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line, including Rotary Line Service if the line is so equipped, plus the tariffed rates for the individual features.~~

(M)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

First Revised Sheet 25

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

Cancels Original Sheet 25

Effective: March 18, 2011 September 22, 2008

SPECIAL PACKAGED OFFERINGS

G. RESERVED FOR FUTURE USE (Cont'd) ~~HOSTED MULTILINE BUNDLE~~

(T) (M)

~~4. RATES AND CHARGES~~

~~a. Monthly Recurring Charges~~

	Monthly Rate ⁽¹⁾
One Year Commitment Period, per bundle	\$33.00⁽²⁾
- with unlimited expanded local calling option	
& measured/message ECS/EAS	33.00⁽³⁾
Three Year Commitment Period, per bundle	31.00⁽²⁾
- with unlimited expanded local calling option	
& measured/message ECS/EAS	31.00⁽³⁾

~~⁽¹⁾ Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill.~~

~~⁽²⁾ Customer must also subscribe to an Embarq Communications, Inc. long distance plan per bundle and the Company's non-regulated Elite Voicemail per bundle.~~

~~⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

(M)

(M) Material previously found on this sheet now appears on Third Revised Sheet 15.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

Second First Revised Sheet 26
Cancels First Revised Original Sheet 26
Effective: March 18, 2011 September 24, 2010

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE SOLUTIONS II – BUSINESS

(O)(T)

~~1. General~~

- ~~a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.~~

~~2. Regulations~~

- ~~a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.~~
- ~~b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.~~
- ~~c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.~~
- ~~d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~
- ~~e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account, except as specified following. There is no per location or per account limit on the number of business lines that can be enrolled with Basic Offer Bundle. Multiple location accounts are limited to nine unlimited expanded local calling lines per account.~~
- ~~f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.~~
- ~~g. Service Charges do not apply when:~~
- ~~1) Solutions II replaces existing Local Exchange Service or;~~
- ~~2) Customers request a change from Solutions II back to Local Exchange Service.~~
- ~~h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

First Revised Sheet 27

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

Cancels Original Sheet 27

Effective: March 18, 2011 ~~September 1, 2009~~

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II – BUSINESS

(O)(T)

~~2. Regulations (Cont'd)~~

~~i. Service Charges will not apply for those existing lines converted, in place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.~~

~~j. Prices of the individual services included in these packages may be higher or lower than the packaged offering. These packages are available for as long as the customer retains all of the required services. If a customer discontinues any of the services that are required to be eligible for a package, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

First Revised Sheet 28

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

Cancels Original Sheet 28

Effective: March 18, 2011 ~~September 1, 2009~~

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II — BUSINESS (Cont'd)

(O)(T)

~~3. Term Discount Plan (TDP)~~

- ~~a. Solutions II is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the monthly rate in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.~~
- ~~b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.~~
- ~~c. For Complete Business Bundle II, if a customer disconnects any of the access lines prior to the expiration of the TDP, there will be no termination liability charges applicable to regulated services. A termination liability charge is only applicable should the customer also disconnects the Company's non-regulated High-speed Internet when originally purchased as an accompanying qualifier service prior to the expiration of the associated TDP.~~
- ~~For Connected II and Economy Bundle II B, if a customer disconnects any of the access lines prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$50.00 for each access line associated with Connected II and/or Economy Bundle II B that is prematurely disconnected.~~
- ~~d. If a customer retains the access line(s) associated with a Solutions II business package, but discontinues any or all of the associated regulated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.~~

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

Third Second Revised Sheet 29
 Cancels Second First Revised Sheet 29
 Effective: March 18, 2011 September 24, 2010

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II – BUSINESS (Cont'd)**

(O)(T)

4. ~~Rates and Charges~~

a. ~~Connected II⁽⁴⁾~~

~~Flat Rate Key Trunk or Flat Rate Business 1 Party Local Exchange Service
 Rotary Line Service (optional)
 Enhanced Call Waiting
 Three-Way Calling or Three-Way Calling with Transfer
 Call Forwarding
 Return Call
 Repeat Dial
 Speed Dial 8
 Caller ID with Name (includes
 Anonymous Call Rejection)
 Call Forward No Answer Fixed
 Call Forward Busy Fixed
 Call Waiting ID
 Unlimited expanded local calling option & measured/message ECS/EAS~~

Monthly Rates				
Exchange⁽²⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	—\$34.95	—\$26.95	—\$25.95	—\$24.95
Category 2 Exchanges	—\$52.95	—\$47.95	—\$42.95	—\$37.95

⁽⁴⁾ ~~Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).~~

⁽²⁾ ~~See H.5. following for a list of exchanges by category.~~

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

~~Second First Revised Sheet 30~~
 Cancels ~~First Revised Original Sheet 30~~
 Effective: March 18, 2011 ~~September 15, 2010~~

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II — BUSINESS (Cont'd)

(O)(T)

~~4. Rates and Charges (Cont'd)~~

~~b. Economy Bundle II B⁽⁴⁾~~

~~Flat Rate Business 1-Party Local Exchange Service~~

~~Choice of three of the following:~~

~~Call Forward No Answer — Fixed
 plus Call Forward Busy — Fixed~~

~~Enhanced Call Waiting⁽²⁾~~

~~Caller ID with Name (includes
 Anonymous Call Rejection)~~

~~Three-Way Calling~~

~~Return Call~~

~~Unlimited expanded local calling option & measured/message ECS/EAS⁽³⁾~~

Monthly Rates				
Exchange ⁽⁴⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	—\$34.95	—\$34.45	—\$33.95	—\$33.45
Category 2 Exchanges	—\$34.95	—\$34.45	—\$33.95	—\$33.45

⁽⁴⁾ ~~Customers must also subscribe to an Embarq Communications, Inc. long distance plan.~~

⁽²⁾ ~~When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.~~

⁽³⁾ ~~Offered only when customers subscribe to an Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.~~

⁽⁴⁾ ~~See H.5. following for a list of exchanges by category.~~

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

Second First Revised Sheet 31
Cancels First Revised Original Sheet 31
 Effective: March 18, 2011 September 15, 2010

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II – BUSINESS (Cont'd)

(O)(T)

~~4. Rates and Charges (Cont'd)~~

~~c. Complete Business Bundle II ⁽⁴⁾~~

~~Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Enhanced Call Waiting
 Three-Way Calling or Three-Way Calling with Transfer
 Call Forwarding
 Return Call
 Repeat Dial
 Speed Dial 8
 Caller ID with Name (includes
 Anonymous Call Rejection)
 Call Waiting ID
 Call Forward No Answer Fixed
 Call Forward Busy Fixed
 Unlimited expanded local calling option & measured/message ECS/EAS~~

Monthly Rates				
Exchange ⁽²⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
Category 1 Exchanges	—\$24.95	—\$24.95	—\$24.95	—\$24.95
Category 2 Exchanges	—\$35.00	—\$35.00	—\$35.00	—\$35.00

⁽⁴⁾ ~~Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.~~

⁽²⁾ ~~See H.5. following for a list of exchanges by category.~~

(O)

BY: Darlene N. Terry Chantel Mosby
Tariff Manager Director

Cancels Original Sheet 31.1

Effective: March 18, 2011 September 24, 2010

SPECIAL PACKAGED OFFERINGS

H. RESERVED FOR FUTURE USE (Cont'd) SOLUTIONS II – BUSINESS (Cont'd)

(O)(T)

4. ~~Rates and Charges (Cont'd)~~

d. ~~Basic Offer Bundle~~⁽⁴⁾

~~Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
 Rotary Line Service (optional)
 Caller ID with Name (includes
 Anonymous Call Rejection)
 Enhanced Call Waiting
 Call Waiting ID
 Three-Way Calling with Transfer
 Call Forwarding
 Call Forward No Answer Fixed
 Call Forward Busy-Fixed
 Return Call
 Repeat Dial
 Selective Call Rejection~~

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1-Year, per bundle	2-Years, per bundle	3-Years, per bundle
All Exchanges	—\$46.00	—\$43.00	—\$40.00	—\$37.00

⁽⁴⁾ ~~Customers must also subscribe to the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet under a one, two or three year term commitment with the initial bundle at each customer location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service.~~

(O)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A27

BY: Darlene N. Terry John M. Felz
Tariff Manager Director

First Revised Sheet 32

Cancels Original Sheet 32

Effective: March 18, 2011 September 1, 2009

SPECIAL PACKAGED OFFERINGS

H. **RESERVED FOR FUTURE USE (Cont'd)** SOLUTIONS II — BUSINESS (Cont'd)

(O)(T)

5. Exchanges by Category

a. Category 1 Exchanges

Arcadia	Greenville	North Fort Myers
Boca Grande	Immokalee	North Naples
Bonita Springs	LaBelle	Panacea
Cape Coral	Lee	Pine Island
Cape Haze	Lehigh Acres	Port Charlotte
Cherry Lake	Madison	Punta Gorda
Glewiston	Marco Island	Saint Marks
Crawfordville	Monticello	Sanibel-Captiva Islands
Everglades	Moore Haven	Sopchoppy
Fort Myers	Naples	Tallahassee
Fort Myers Beach	North Cape Coral	

b. Category 2 Exchanges

Alford	Homosassa Springs	Salt Springs
Apopka	Howey in the Hills	San Antonio
Astor	Inverness	Santa Rosa Beach
Avon Park	Kenansville	Seagrove Beach
Baker	Kingsley Lake	Sebring
Belleview	Kissimmee	Shalimar
Beverly Hills	Lady Lake	Silver Springs Shores
Bonifay	Lake Placed	Sneads
Bowling Green	Lawtey	Spring Lake
Bushnell	Leesburg	Starke
Clermont	Malone	Tavares
Cottdale	Marianna	Trillacoochee
Crestview	Montverde	Umatilla
Crystal River	Mount Dora	Useppa Island
Dade City	North Captiva Island	Valparaiso
Defuniak Springs	North Golden Gate	West Kissimmee
Eustis	/Corkscrew Area	Wauchula
Forest	Ocala	Weirsdale
Fort Meade	Ocklawaha	Westville
Fort Walton Beach	Okeechobee	Wildwood
Freeport	Orange City	Williston
Glendale	Ponce de Leon	Windermere
Grand Ridge	Reedy Creek	Winter Garden
Greenwood	Reynolds Hill	Winter Park
Groveland	Saint Cloud	Zolfo Springs

(O)

(O) Material previously found on this sheet now appears in Section A127.

GENERAL EXCHANGE TARIFF

Embargo Florida, Inc. d/b/a CenturyLink

SECTION A127

By: Darlene N. Terry
Tariff Manager

Original Contents Sheet 1
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

(N)

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(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry ~~Chantel Mosby~~
Tariff Manager ~~Director~~

~~Eleventh Tenth~~ Revised Sheet 1
 Cancelling ~~Tenth Ninth~~ Revised Sheet 1
 Effective: March 18, 2011 ~~August 1, 2010~~

OBSOLETE SERVICE OFFERINGS
 SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional residence service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate</u>	
1) <u>Sure Solution I</u> Obsolete December 3, 1999 ⁽²⁾ Local Exchange Service Advantage Custom Calling Package 60 minutes of Local Toll	\$40.00	(C)
2) <u>Custom Solution I</u> Obsolete December 3, 1999 ⁽²⁾ Local Exchange Service Advantage Custom Calling Package	35.00	(C)
3) <u>Ideal Solution</u> ⁽¹⁾ Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Essentials Custom Calling Package 60 minutes of Local Toll	40.00	(C)
4) <u>Sure Solution II</u> ⁽¹⁾ Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Essentials Custom Calling Package	38.00	(C)
5) <u>Choice Solution</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	33.50	(C)
6) <u>Standard Solution I</u> Obsolete February 22, 2007 ⁽²⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	29.00	(C)

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.** (N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry ~~Chantel Mosby~~
Tariff Manager ~~Director~~

~~Third~~ Second Revised Sheet 1.4
 Cancelling ~~Second~~ First Revised Sheet 1.4
 Effective: March 18, 2011 ~~August 1, 2010~~

OBSOLETE SERVICE OFFERINGS
 SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
14) <u>Special Plan Bundle</u> ⁽¹⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting or Talking Call Waiting (Optional) Call Forward Busy-Fixed Call Forward No Answer-Fixed Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Waiting ID Selective Call Acceptance Repeat Dial Return Call	\$45.00 ⁽²⁾	(C)
15) <u>Standard Solution II</u> Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	28.50	(C)
16) <u>Safe and Sound II Solution</u> ⁽³⁾ Obsolete June 20, 2008 ⁽⁴⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	26.00	(C)

⁽¹⁾ Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

⁽²⁾ The Special Plan Bundle is available for \$30.00 when customers also subscribe to Embarq Communications, Inc. Solutions Unlimited – Option 1 plus either the Company’s High Speed Internet (DSL), DISH Network Satellite TV (video) or EMBARQ Wireless.

⁽³⁾ Customers must purchase the non-regulated services LineGuard or Data LineGuard and Home Phone Warranty.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

First Revised Sheet 1.5
Cancels Original Sheet 1.5

Effective: March 18, 2011 ~~May 15, 2009~~

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS – RESIDENCE (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>	
17) <u>Standard Home Phone II</u> ^{(1) (2)} <u>Obsolete May 15, 2009</u> ⁽³⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Enhanced Call Waiting Or Talking Call Waiting (optional) Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forwarding Speed Dial 8	\$31.95	(C)

(1) Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.

(2) Privacy ID can be added to the Solutions Package at the discounted monthly rate shown in Section 13.Y.

(3) As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 1.7
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

A. SOLUTIONS - RESIDENCE (Cont'd)

3. Rates and Charges - (Cont'd)

a. Solutions Packages - (Cont'd)

	<u>Monthly Rate</u>	(M)
3) <u>Follow Me Plan</u> ⁽¹⁾ <u>Obsolete March 18, 2011</u> ⁽²⁾ <u>Local Exchange Service</u> <u>Enhanced Call Waiting</u> <u>Call Waiting ID</u> <u>Three-Way Calling</u> <u>Caller ID with Name (includes</u> <u>Anonymous Call Rejection)</u> <u>Call Forward No Answer - Fixed</u> <u>Call Forward Busy - Fixed</u> <u>Return Call</u> <u>Repeat Dial</u>	<u>\$25.95</u>	(N)
4) <u>Essential Home Phone Plan</u> <u>Obsolete March 18, 2011</u> ⁽²⁾ <u>Local Exchange Service</u> <u>Caller ID with Name</u> <u>(includes Anonymous Call Rejection)</u> <u>Call Waiting ID (optional)</u> <u>Enhanced Call Waiting</u> <u>Speed Dial 8</u>	<u>24.95</u>	(N)

⁽¹⁾ Customers must also subscribe to the Company's Voicemail with Integrated Calling Features (ICF). (M)
This package is only available where Voicemail with ICF is technically feasible.

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers. (N)

(M) Material now appearing on this sheet was previously found in Section A27.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry ~~John M. Felz~~
Tariff Manager ~~Director~~

~~Ninth~~ ~~Eighth~~ Revised Sheet 2
 Cancelling ~~Eighth~~ ~~Seventh~~ Revised Sheet 2
 Effective: March 18, 2011 ~~April 1, 2009~~

OBSOLETE SERVICE OFFERINGS
 SPECIAL PACKAGED OFFERINGS

B. A. SOLUTIONS – BUSINESS

(T)

No new customers may subscribe to these services. This service will continue to be provided to existing customers until such time as discontinued by the customer, the Company, or the Florida Public Service Commission or the service can no longer be maintained by the Company.

1. General

a. Solutions is an optional business service enrollment plan.

2. Rates and Charges

a. Solutions Packages

	<u>Monthly Rate #</u>	
1) <u>Economy Solution II</u> ⁽¹⁾ Obsolete May 4, 2005 ⁽³⁾ Local Exchange Service Choice of three of the following: Call Forwarding Features (Call Forward Busy-Fixed, plus Call Forward No Answer-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial	\$34.95	(C)
2) <u>Ideal Solution</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service Essentials Custom Calling Package ⁽²⁾ 60 minutes of Local Toll	59.95	(C)
3) <u>Choice Solution</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service InTouch with Call Forwarding Custom Calling Package 60 minutes of Local Toll	59.95	(C)
4) <u>Standard Solution I</u> Obsolete June 16, 2005 ⁽³⁾ Local Exchange Service Enhanced Call Waiting 60 minutes of Local Toll	59.95	(C)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also purchase any Embarq Communications, Inc. Plan.

⁽²⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽³⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 4
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate #</u>		(M)
	<u>Tallahassee Exchange</u>	<u>All Other Exchanges</u>	
<p>9) 4) <u>Sure Solution II</u> ⁽¹⁾ <u>Obsolete March 18, 2011</u> ⁽³⁾ <u>Flat Rate Business 1-Party Local Exchange Service</u> <u>Enhanced Call Waiting</u> <u>Three-Way Calling</u> <u>Return Call</u> <u>Repeat Dial</u> <u>Call Forwarding</u> <u>Selective Call Rejection</u> <u>Caller ID with Name (includes</u> <u>Anonymous Call Rejection)</u> <u>Call Waiting ID</u> <u>Call Forward Busy-Fixed</u> <u>Call Forward No Answer-Fixed</u></p>	\$41.95	\$41.95	(M) (T) (C) (M)
<p>- <u>with unlimited expanded local calling option & measured/message ECS/EAS</u></p>	46.95 ⁽²⁾	46.95 ⁽²⁾	

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Thirteenth Revised Sheet 10.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 5
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate #</u>		
	<u>Tallahassee</u>	<u>All Other</u>	
	<u>Exchange</u>	<u>Exchanges</u>	
10)) <u>2 Economy Solution</u>	<u>34.95</u> ⁽¹⁾	<u>34.95</u> ⁽¹⁾	(M)
<u>Obsolete March 18, 2011</u> ⁽⁴⁾			(M) (T)
<u>Flat Rate Business 1-Party Local Exchange Service</u>			(C)
<u>Choice of two of the following:</u>			(M)
<u>Call Forwarding Features (Call Forward Busy-Fixed</u>			
<u>plus Call Forward No Answer-Fixed)</u>			
<u>Enhanced Call Waiting</u> ⁽²⁾			
<u>Caller ID with Name (includes</u>			
<u>Anonymous Call Rejection)</u>			
<u>Signal Ring</u>			
- <u>with unlimited expanded local</u>	<u>34.95</u> ⁽³⁾	<u>34.95</u> ⁽³⁾	
<u>calling option & measured/</u>			
<u>message ECS/EAS</u>			

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

⁽²⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M) Material now appearing on this sheet was previously found in Section A27, Thirteenth Revised Sheet 10.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 6
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

	<u>Monthly Rate #</u>	
<u>11) 3) Rotary Classic Solution ⁽¹⁾</u>	<u>\$55.95</u>	(M)
<u>Obsolete March 18, 2011 ⁽⁵⁾</u>		(M) (T)
<u>Business Rotary Exchange Service</u>		(C)
<u>Three-Way Calling</u>		(M)
<u>Return Call</u>		
<u>Call Forwarding</u>		
<u>Caller ID with Name (including</u>		
<u>Anonymous Call Rejection)</u>		
<u>Call Forward Busy-Fixed</u>		
<u>Call Forward No Answer-Fixed</u>		
<u>Unlimited expanded local calling option</u>		
<u>& measured/message ECS/EAS)</u>		
<u>12) 4) Economy Bundle II A</u>	<u>34.95 ⁽²⁾</u>	(M) (T)
<u>Obsolete March 18, 2011 ⁽⁵⁾</u>		(C)
<u>Flat Rate Business 1-Party Local Exchange Service</u>		(M)
<u>Choice of three of the following:</u>		
<u>Call Forwarding Features (Call Forward Busy-Fixed</u>		
<u>plus Call Forward No Answer-Fixed)</u>		
<u>Enhanced Call Waiting ⁽³⁾</u>		
<u>Caller ID with Name (includes</u>		
<u>Anonymous Call Rejection)</u>		
<u>Three-Way Calling</u>		
<u>Return Call</u>		
<u>- with unlimited expanded local calling option</u>	<u>34.95 ⁽⁴⁾</u>	
<u>& measured/message ECS/EAS)</u>		

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to 6/16/05 who also subscribe to the grandfathered Small Business Unlimited long distance plan must also subscribe to Voicemail.

⁽²⁾ Customers must also subscribe to any Embarq Communications, Inc. long distance plan.

⁽³⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽⁴⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁵⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M) Material now appearing on this sheet was previously found in Section A27, Eleventh Revised Sheet 11.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 7
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

2. Rates and Charges (Cont'd)

a. Solutions Packages (Cont'd)

13) ~~5)~~ Complete Business Bundle ⁽¹⁾

Obsolete March 18, 2011 ⁽⁴⁾

Flat Rate Business 1-Party Local Exchange Service
Enhanced Call Waiting
Three-Way Calling
Return Call
Repeat Dial
Call Forwarding
Selective Call Rejection
Caller ID With Name (includes
Anonymous Call Rejection)
Call Waiting ID
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Unlimited expanded local calling option
& measured/message ECS/EAS

Initial bundle, per location \$30.00 ⁽²⁾

2nd through 9th bundle
(per bundle), per location 25.00 ⁽³⁾

Monthly Rate #

(M)

(M) (T)

(C)

(M)

Applicable measured/message ECS/EAS charges, as defined in Section A3 of this tariff, will apply and appear as separate line items on the customer's bill for each Solutions Package.

⁽¹⁾ Talking Call Waiting can be added to this Solutions package at the discounted monthly rate shown in Section A13.Z.

⁽²⁾ Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voicemail, DSL Secure and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Ninth Revised Sheet 11.0.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 8
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

3. Term Discount Plan ⁽¹⁾

a. General

- 1) A Term Discount Plan (TDP) provides business Solutions-Business customers who have two or more packages at the same location with discounted rates for the second and each additional package (up to a maximum of eight discounted packages at the same location) when the customers also subscribe to any Embarq Communications, Inc. long distance plan.
- 2) Only those Solutions business packages as specified in Section B.3.c.2) are eligible for discounts under this Term Discount Plan. No discount applies on the initial business package subscribed to under this TDP.
- 3) Customers may subscribe to the same or different business packages under this TDP. However, the discount applies only on those additional packages for which the tariffed monthly rate is equal to or less than the monthly rate of the initial business package.
- 4) Customers must subscribe to a two-year TDP commitment period to receive the discount. At the end of the TDP commitment period the customer may renew the TDP for another two-year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.
- 5) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Third Revised Sheet 9.

(M1)Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 9.1.

(M)

(C)

(M)

(M1)

(M1)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 9
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

B. SOLUTIONS - BUSINESS (Cont'd)

3. Term Discount Plan ⁽¹⁾ (Cont'd)

b. Termination Liability Charges

- 1) If a TDP customer disconnects any or all of the business packages subscribed to under the TDP, a termination liability charge will apply for the lines that are disconnected. The termination liability charge will be a one-time charge of \$50.00 per business package that is prematurely disconnected.
- 2) If a TDP customer retains the access line associated with a Solutions business package, but discontinues any or all of remaining features and services that are required to receive the TDP discount, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the required service(s) and/or feature(s) is discontinued, and the monthly rate for the remaining access lines will default to the applicable tariffed monthly rate for business individual line service.

c. Discounts

- 1) Customers who subscribe to two or more of the business packages listed as follows will receive a 10% discount off the tariffed monthly rate for the second and each additional package at the same location. A maximum of eight packages are eligible for the discount.
- 2) Business packages eligible for the discount under this TDP are:
Sure Solution II
Priority Solution
Economy Solution
Rotary Classic Solution
Economy Solution II A

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 9.1.

(M)

(C)

(M)

(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 10
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

C. RESERVED FOR FUTURE USE

(N)

D. MARKET TRIALS⁽¹⁾

(M) (C)

MULTILINE 2 BUNDLE

MultiLine 2 Bundle will be offered under a market trial to business customers from October 14, 2008 through February 28, 2009.

1. General

- a. MultiLine 2 Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine 2 Bundle provided. Customers must subscribe to at least two MultiLine 2 Bundles per location, which must be billed under a single invoice.

2. Terms and Conditions

- a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine 2 Bundles and moves of existing MultiLine 2 Bundles.
- d. Service Charges do not apply when a MultiLine 2 Bundle replaces existing Local Exchange Service.
- e. Customers may subscribe to a maximum of nine MultiLine 2 Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine 2 Bundles that include unlimited expanded local calling.

(M)

⁽¹⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Fifth Revised Sheet 12.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 11
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS⁽¹⁾ (Cont'd)

MULTILINE 2 BUNDLE (Cont'd)

3. Term Discount Plan (TDP)

- a. MultiLine 2 Bundle is available under a Term Discount Plan (TDP) for a term commitment of two years. At the end of the TDP commitment period the customer may renew the TDP for another two year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any of the access lines associated with MultiLine 2 Bundle prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$100.00 for each access line associated with MultiLine 2 Bundle that is prematurely disconnected.
- d. Customers must retain a minimum of two MultiLine 2 Bundles. If disconnection of any access line associated MultiLine 2 Bundle(s) prior to the end of the TDP results in only one remaining MultiLine 2 Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with MultiLine 2 Bundle, but discontinues any or all of the required services prior to the expiration of the TDP, the termination liability charge will be a one-time charge of \$100.00 for each MultiLine 2 Bundle for which the required services were discontinued, and the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(M) Material now appearing on this sheet was previously found in Section A27, Fourth Revised Sheet 13.

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BY: Darlene N. Terry
Tariff Manager

Original Sheet 12
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS ⁽⁴⁾ (Cont'd)

(M)(C)

MULTILINE 2 BUNDLE (Cont'd)

4. Rates and Charges

	<u>Monthly Rate ⁽¹⁾</u>	
	<u>Category 1</u>	<u>Category 2</u>
	<u>Exchanges</u>	<u>Exchanges</u>
<u>a. Flat Rate Key Trunk or Flat Rate</u>		
<u>Business 1-Party Local Exchange Service</u>		
<u>Rotary Line Service (optional)</u>		
<u>Three-Way Calling with Transfer (optional)</u>		
<u>Caller ID with Name (optional) (includes</u>		
<u>Anonymous Call Rejection)</u>		
<u>Speed Dial 8</u>		
<u>Unlimited expanded local calling option</u>		
<u>& measured/message ECS/EAS</u>		
<u>- Two Year Commitment Period, per bundle</u>	<u>\$27.50 ⁽²⁾</u>	<u>\$35.00 ⁽²⁾</u>
<u>- with Embarq Communications, Inc. Small Business</u>		
<u>Unlimited Solutions II long distance plan</u>		
<u>- Two Year Commitment Period, per bundle</u>	<u>21.50 ⁽³⁾</u>	<u>39.00 ⁽³⁾</u>
<u>b. Exchanges by Category</u>		

1) Category 1 Exchanges

<u>Bonita Springs</u>	<u>N. Cape Coral</u>	<u>Pine Island</u>
<u>Cape Coral</u>	<u>N. Ft. Myers</u>	<u>Port Charlotte</u>
<u>Ft. Myers</u>	<u>Naples</u>	<u>Punta Gorda</u>
<u>Ft. Myers Beach</u>	<u>North Naples</u>	<u>Sanibel-Captiva Island</u>
<u>Immokalee</u>	<u>Marco Island</u>	<u>Tallahassee</u>

⁽¹⁾ Customers must also subscribe to the Company's non-regulated High-speed Internet (at any available data speed).

⁽²⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan, excluding the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽³⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
(N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 14.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 13
 Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

D. MARKET TRIALS (Cont'd)

MULTILINE 2 BUNDLE ⁽¹⁾ (Cont'd)

4. Rates and Charges (Cont'd)

b. Exchanges by Category

2) Category 2 Exchanges

<u>Alford</u>	<u>Homosassa Springs</u>	<u>San Antonio</u>
<u>Apopka</u>	<u>Howey-in-the Hills</u>	<u>Santa Rosa Beach</u>
<u>Arcadia</u>	<u>Inverness</u>	<u>Seagrove Beach</u>
<u>Astor</u>	<u>Kenansville</u>	<u>Sebring</u>
<u>Avon Park</u>	<u>Kingsley Lake</u>	<u>Shalimar</u>
<u>Baker</u>	<u>Kissimmee</u>	<u>Silver Springs Shores</u>
<u>Bellevue</u>	<u>Labelle</u>	<u>Sneads</u>
<u>Beverly Hills</u>	<u>Lady Lake</u>	<u>Sopchoppy</u>
<u>Boca Grande</u>	<u>Lake Placid</u>	<u>Spring Lake</u>
<u>Bonifay</u>	<u>Lawtey</u>	<u>St. Marks</u>
<u>Bowling Green</u>	<u>Lee</u>	<u>Starke</u>
<u>Bushnell</u>	<u>Leesburg</u>	<u>Tavares</u>
<u>Cape Haze</u>	<u>Lehigh Acres</u>	<u>Trillacoochee</u>
<u>Cherry Lake</u>	<u>Madison</u>	<u>Umatilla</u>
<u>Clermont</u>	<u>Malone</u>	<u>Useppa Island</u>
<u>Clewiston</u>	<u>Marianna</u>	<u>Valparaiso</u>
<u>Cottdale</u>	<u>Monticello</u>	<u>W. Kissimmee</u>
<u>Crawfordville</u>	<u>Montverde</u>	<u>Wauchula</u>
<u>Crestview</u>	<u>Moore Haven</u>	<u>Weirsdale</u>
<u>Crystal River</u>	<u>Mount Dora</u>	<u>Westville</u>
<u>Dade City</u>	<u>N. Captiva Island</u>	<u>Wildwood</u>
<u>Defuniak Springs</u>	<u>N. Golden Gate</u>	<u>Williston</u>
<u>Eustis</u>	<u>/Corkscrew Area</u>	<u>Windermere</u>
<u>Everglades</u>	<u>Ocala</u>	<u>Winter Garden</u>
<u>Forest</u>	<u>Ocklawaha</u>	<u>Winter Park</u>
<u>Freeport</u>	<u>Okeechobee</u>	<u>Zolfo Springs</u>
<u>Ft. Meade</u>	<u>Orange City</u>	
<u>Ft. Walton Beach</u>	<u>Panacea</u>	
<u>Glendale</u>	<u>Ponce de Leon</u>	
<u>Grand Ridge</u>	<u>Reedy Creek</u>	
<u>Greenville</u>	<u>Reynolds Hill</u>	
<u>Greenwood</u>	<u>Saint Cloud</u>	
<u>Groveland</u>	<u>Salt Springs</u>	

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⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 15.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 14
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

E. CONNECTION CENTRAL BUNDLE ⁽¹⁾

(T) (M)

1. General

a. Connection Central Bundle is an optional business service enrollment plan that permits a customer to receive features and services for a flat monthly rate for each bundle provided. Connection Central Bundle includes the following features and services:

- 1) Local Exchange Service
- 2) Rotary Hunt Service (optional)
- 3) Three-Way Calling with Transfer
- 4) Caller ID w/Name (includes Anonymous Call Rejection)
- 5) Enhanced Call Waiting (optional)
- 6) Call Waiting ID (optional)
- 7) Unlimited expanded local calling & measured/message ECS/EAS

2. Terms and Conditions

a. The Plan is not available with Business Flat Rate Service, Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.

b. The Plan is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

c. Customers may subscribe to a maximum of two Connection Central Bundles per location which must be billed under a single bill. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section, except that customers may only subscribe to a combination of nine Solutions-Business Packages and Connection Central Bundles that include unlimited expanded local calling.

d. Service Charges do not apply when:

- 1) A Connection Central Bundle replaces existing Local Exchange Service;
- 2) Customers request a change from a Connection Central Bundle back to regulated Local Exchange Service; or
- 3) New and additional Connection Central Bundle lines are added.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Third Revised Sheet 17.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 16
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽¹⁾

(C) (M)

1. General

a. MultiLine Bundle is an optional business service enrollment plan that permits customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each MultiLine Bundle provided. Customers must subscribe to at least two MultiLine Bundles per location, which must be billed under a single invoice.

2. Terms and Conditions

a. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.

b. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

c. Service Charges as specified in Section A4 of this tariff apply for new and additional MultiLine Bundles and moves of existing MultiLine Bundles.

d. Service Charges do not apply when a MultiLine Bundle replaces existing Local Exchange Service.

e. Customers may subscribe to a maximum of nine MultiLine Bundles with unlimited expanded local calling. Customers may additionally subscribe to up to nine Solutions-Business Packages as described elsewhere in this section except that customers may only subscribe to a combination of nine Solutions-Business Packages and MultiLine Bundles that include unlimited expanded local calling.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, Second Revised Sheet 19.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 17
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽¹⁾ (Cont'd)

(C) (M)

3. Term Discount Plan (TDP)

- a. MultiLine Bundle is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP for another one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the discount in effect at the time of expiration will automatically be extended for 12 months.
- b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.
- c. If a customer disconnects any of the access lines associated with MultiLine Bundle prior to the expiration of the TDP, there will be no termination liability charges applicable to MultiLine Bundle regulated services. A termination liability charge is only applicable should the customer also disconnect required non-regulated companion service(s).
- d. Customers must retain a minimum of two MultiLine Bundles. If disconnection of any access line associated MultiLine Bundle(s) prior to the end of the TDP results in only one remaining MultiLine Bundle, that remaining bundle will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.
- e. If a customer retains the access line(s) associated with MultiLine Bundle, but discontinues any or all of the required regulated services then the associated access line(s) will default to the applicable tariffed rates for the Local Exchange Service access line or key trunk, including Rotary Service if the line or trunk is so equipped, plus the tariffed rates for the individual features.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27, First Revised Sheet 20.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 18
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

F. MULTILINE BUNDLE ⁽⁵⁾ (Cont'd)

(C) (M)

4. Rates and Charges

- a. Flat Rate Key Trunk or Flat Rate
Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Three-Way Calling with Transfer (optional)
Caller ID with Name (optional) (includes
Anonymous Call Rejection)

	<u>Monthly Rate</u> ^{(1) (2)}
1) <u>Month-to-Month, per bundle</u>	<u>\$41.00</u> ⁽³⁾
2) <u>One Year Commitment Period, per bundle</u>	<u>38.00</u> ⁽³⁾
3) <u>Two Year Commitment Period, per bundle</u>	<u>35.00</u> ⁽³⁾
4) <u>Three Year Commitment Period, per bundle</u>	<u>32.00</u> ⁽³⁾

- with unlimited expanded local calling option
& measured/message ECS/EAS ⁽⁴⁾

(T)

1) <u>Month-to-Month, per bundle</u>	<u>41.00</u> ⁽⁴⁾
2) <u>One Year Commitment Period, per bundle</u>	<u>38.00</u> ⁽⁴⁾
3) <u>Two Year Commitment Period, per bundle</u>	<u>35.00</u> ⁽⁴⁾
4) <u>Three Year Commitment Period, per bundle</u>	<u>32.00</u> ⁽⁴⁾

⁽¹⁾ Measured/message ECS/EAS charges, if applicable, as defined in Section A3 of this tariff, apply per each bundle.

⁽²⁾ Customers must also subscribe to: 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service); or 2) the Company's non-regulated Dedicated IP Service, per each MultiLine Bundle location. The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

⁽³⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽⁴⁾ Customers must also subscribe to the Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁵⁾ **As of March 18, 2011, this service is limited to lines in service for existing customers.**

(M)
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BY: Darlene N. Terry
Tariff Manager

Original Sheet 19
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽¹⁾

(C) (M)

1. General

- a. Solutions II is an optional business service enrollment plan that permits a customer to receive Business Local Exchange Service and additional features and services for a flat monthly rate for each Solutions II business line.

2. Regulations

- a. Solutions II customers may terminate their enrollment in the plan at any time upon notice to the Company.
- b. Unless terminated by the Solutions II customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- c. The Plan is not available with Centrex, ISDN Service lines, Pay Telephone Service lines, or PBX Trunks.
- d. The Plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- e. No more than nine (9) business lines can be enrolled with the Solutions II option(s) for each customer location or per account, except as specified following. There is no per location or per account limit on the number of business lines that can be enrolled with Basic Offer Bundle. Multiple location accounts are limited to nine unlimited expanded local calling lines per account.
- f. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Solutions II lines, and for moves of existing lines.
- g. Service Charges do not apply when:
- 1) Solutions II replaces existing Local Exchange Service or;
 - 2) Customers request a change from Solutions II back to Local Exchange Service.
- h. Solutions II customers are not eligible for promotional offerings associated with the Custom Calling Features and ExpressTouch Service included in the Plan, unless specifically provided for in a promotional offering.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 20
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽¹⁾ **(Cont'd)**

(C) (M)

2. Regulations (Cont'd)

- i. Service Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. In addition, any optional services not affected by the toll restriction will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- j. Prices of the individual services included in these packages may be higher or lower than the packaged offering. These packages are available for as long as the customer retains all of the required services. If a customer discontinues any of the services that are required to be eligible for a package, the non-discounted rates for each remaining individual service that was part of the packaged offering will apply.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

(M) Material now appearing on this sheet was previously found in Section A27.

BY: Darlene N. Terry
Tariff Manager

Original Sheet 21
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

3. Term Discount Plan (TDP)

a. Solutions II is available under a Term Discount Plan (TDP) for term commitments of one, two or three years. At the end of the TDP commitment period the customer may renew the TDP one, two or three year TDP commitment period. If the customer does not specify renewal terms in writing 90 days prior to the expiration of the TDP, the commitment period and the monthly rate in effect at the time of expiration will automatically be extended for 12 months. The customer can terminate service at the end of the commitment period with no penalty or obligation to continue the service.

b. Rate increases or decreases will automatically be applied to the monthly term commitment rates for the remaining term of the TDP. If a Company initiated rate increase causes the services under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

c. For Complete Business Bundle II, if a customer disconnects any of the access lines prior to the expiration of the TDP, there will be no termination liability charges applicable to regulated services. A termination liability charge is only applicable should the customer also disconnects the Company's non-regulated High-speed Internet when originally purchased as an accompanying qualifier service prior to the expiration of the associated TDP.

For Connected II and Economy Bundle II B, if a customer disconnects any of the access lines prior to the expiration of the TDP, a termination liability charge will apply for the disconnected access line(s). The termination liability charge will be a one-time charge of \$50.00 for each access line associated with Connected II and/or Economy Bundle II B that is prematurely disconnected.

d. If a customer retains the access line(s) associated with a Solutions II business package, but discontinues any or all of the associated regulated features and services, no termination liability charges will apply. However, all discounts for which the customer was eligible under this TDP will cease as of the date the service(s) and/or feature(s) are discontinued, and the monthly rate for the access lines(s) will default to the applicable tariffed monthly rates.

(M)

⁽¹⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 22
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽³⁾ (Cont'd)

(C) (M)

4. Rates and Charges

a. Connected II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling or Three-Way Calling with Transfer
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Call Waiting ID
Unlimited expanded local calling option & measured/message ECS/EAS

<u>Monthly Rates</u>				
<u>Exchange</u> ⁽²⁾	<u>Month-to-Month, per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year, per bundle</u>	<u>2 Years, per bundle</u>	<u>3 Years, per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$34.95</u>	<u>\$26.95</u>	<u>\$25.95</u>	<u>\$24.95</u>
<u>Category 2 Exchanges</u>	<u>\$52.95</u>	<u>\$47.95</u>	<u>\$42.95</u>	<u>\$37.95</u>

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

⁽²⁾ See G.5. following for a list of exchanges by category.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(T) (M)

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 23
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽⁵⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

b. Economy Bundle II B ⁽¹⁾

Flat Rate Business 1-Party Local Exchange Service

Choice of three of the following:

Call Forward No Answer - Fixed
plus Call Forward Busy - Fixed

Enhanced Call Waiting ⁽²⁾

Caller ID with Name (includes
Anonymous Call Rejection)

Three-Way Calling

Return Call

Unlimited expanded local calling option & measured/message ECS/EAS ⁽³⁾

<u>Monthly Rates</u>				
<u>Exchange</u> ⁽⁴⁾	<u>Month-to-Month,</u> <u>per bundle</u>	<u>Term Commitments</u>		
		<u>1 Year,</u> <u>per bundle</u>	<u>2 Years,</u> <u>per bundle</u>	<u>3 Years,</u> <u>per bundle</u>
<u>Category 1 Exchanges</u>	<u>\$34.95</u>	<u>\$34.45</u>	<u>\$33.95</u>	<u>\$33.45</u>
<u>Category 2 Exchanges</u>	<u>\$34.95</u>	<u>\$34.45</u>	<u>\$33.95</u>	<u>\$33.45</u>

⁽¹⁾ Customers must also subscribe to an Embarq Communications, Inc. long distance plan.

⁽²⁾ When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽³⁾ Offered only when customers subscribe to an Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan.

⁽⁴⁾ See G.5. following for a list of exchanges by category.

⁽⁵⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 24
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽³⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

c. Complete Business Bundle II ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Enhanced Call Waiting
Three-Way Calling or Three-Way Calling with Transfer
Call Forwarding
Return Call
Repeat Dial
Speed Dial 8
Caller ID with Name (includes
 Anonymous Call Rejection)
Call Waiting ID
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Unlimited expanded local calling option & measured/message ECS/EAS

Monthly Rates				
Exchange ⁽²⁾	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
<u>Category 1 Exchanges</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>	<u>\$24.95</u>
<u>Category 2 Exchanges</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>	<u>\$35.00</u>

⁽¹⁾ Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.

⁽²⁾ See G.5. following for a list of exchanges by category.

⁽³⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

(T) (M)

(N)

BY: Darlene N. Terry
Tariff Manager

Original Sheet 25
 Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽²⁾ (Cont'd)

(C) (M)

4. Rates and Charges (Cont'd)

d. Basic Offer Bundle ⁽¹⁾

Flat Rate Key Trunk or Flat Rate Business 1-Party Local Exchange Service
Rotary Line Service (optional)
Caller ID with Name (includes
Anonymous Call Rejection)
Enhanced Call Waiting
Call Waiting ID
Three-Way Calling with Transfer
Call Forwarding
Call Forward No Answer-Fixed
Call Forward Busy-Fixed
Return Call
Repeat Dial
Selective Call Rejection

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$46.00	\$43.00	\$40.00	\$37.00

⁽¹⁾ Customers must also subscribe to the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet under a one, two or three year term commitment with the initial bundle at each customer location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service.

(M)

⁽²⁾ As of March 18, 2011, this service is limited to lines in service for existing customers.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A127

BY: Darlene N. Terry
Tariff Manager

Original Sheet 26
Effective: March 18, 2011

OBSOLETE SERVICE OFFERINGS
SPECIAL PACKAGED OFFERINGS

G. H. SOLUTIONS II – BUSINESS ⁽¹⁾ (Cont'd)

(C) (M)

5. Exchanges by Category

a. Category 1 Exchanges

<u>Arcadia</u>	<u>Greenville</u>	<u>North Fort Myers</u>
<u>Boca Grande</u>	<u>Immokalee</u>	<u>North Naples</u>
<u>Bonita Springs</u>	<u>LaBelle</u>	<u>Panacea</u>
<u>Cape Coral</u>	<u>Lee</u>	<u>Pine Island</u>
<u>Cape Haze</u>	<u>Lehigh Acres</u>	<u>Port Charlotte</u>
<u>Cherry Lake</u>	<u>Madison</u>	<u>Punta Gorda</u>
<u>Clewiston</u>	<u>Marco Island</u>	<u>Saint Marks</u>
<u>Crawfordville</u>	<u>Monticello</u>	<u>Sanibel-Captiva Islands</u>
<u>Everglades</u>	<u>Moore Haven</u>	<u>Sopchoppy</u>
<u>Fort Myers</u>	<u>Naples</u>	<u>Tallahassee</u>
<u>Fort Myers Beach</u>	<u>North Cape Coral</u>	

b. Category 2 Exchanges

<u>Alford</u>	<u>Homosassa Springs</u>	<u>Salt Springs</u>
<u>Apopka</u>	<u>Howey-in-the Hills</u>	<u>San Antonio</u>
<u>Astor</u>	<u>Inverness</u>	<u>Santa Rosa Beach</u>
<u>Avon Park</u>	<u>Kenansville</u>	<u>Seagrove Beach</u>
<u>Baker</u>	<u>Kingsley Lake</u>	<u>Sebring</u>
<u>Bellevue</u>	<u>Kissimmee</u>	<u>Shalimar</u>
<u>Beverly Hills</u>	<u>Lady Lake</u>	<u>Silver Springs Shores</u>
<u>Bonifay</u>	<u>Lake Placed</u>	<u>Sneads</u>
<u>Bowling Green</u>	<u>Lawtey</u>	<u>Spring Lake</u>
<u>Bushnell</u>	<u>Leesburg</u>	<u>Starke</u>
<u>Clermont</u>	<u>Malone</u>	<u>Tavares</u>
<u>Cottdale</u>	<u>Marianna</u>	<u>Trillacoochee</u>
<u>Crestview</u>	<u>Montverde</u>	<u>Umatilla</u>
<u>Crystal River</u>	<u>Mount Dora</u>	<u>Useppa Island</u>
<u>Dade City</u>	<u>North Captiva Island</u>	<u>Valparaiso</u>
<u>Defuniak Springs</u>	<u>North Golden Gate</u>	<u>West Kissimmee</u>
<u>Eustis</u>	<u>/Corkscrew Area</u>	<u>Wauchula</u>
<u>Forest</u>	<u>Ocala</u>	<u>Weirsdale</u>
<u>Fort Meade</u>	<u>Ocklawaha</u>	<u>Westville</u>
<u>Fort Walton Beach</u>	<u>Okeechobee</u>	<u>Wildwood</u>
<u>Freeport</u>	<u>Orange City</u>	<u>Williston</u>
<u>Glendale</u>	<u>Ponce de Leon</u>	<u>Windermere</u>
<u>Grand Ridge</u>	<u>Reedy Creek</u>	<u>Winter Garden</u>
<u>Greenwood</u>	<u>Reynolds Hill</u>	<u>Winter Park</u>
<u>Groveland</u>	<u>Saint Cloud</u>	<u>Zolfo Springs</u>

(M)

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